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1979-80
St. Cloud Hospital
**ANNUAL
REPORT**



SAINT CLOUD HOSPITAL



1406 Sixth Avenue North
St. Cloud, Minnesota 56301

A General Hospital
Established as St. Raphael's Hospital in 1885
Sponsored by the Sisters of St. Benedict
St. Joseph, Minnesota

and

The Diocese of St. Cloud

Independently Incorporated in 1962 as a Non-Profit Institution

Licensed by the State of Minnesota

Fully accredited by the Joint Commission on Accreditation of Hospitals

Nationally approved for training nurses, medical technologists
and radiologic technologists

Member of the American Hospital Association
American Dental Association
Catholic Hospital Association
Pope John XXIII Medical-Moral Research
and Education Center
Minnesota Conference of Catholic Health Facilities
Central Minnesota Hospital Council
St. Cloud Area Chamber of Commerce
Minnesota Hospital Service Association
Minnesota Association of Private Postsecondary Schools
Minnesota Hospital Association

AFFILIATED WITH. . . .

The College of St. Benedict programs in baccalaureate nursing, mental health associates, development and community relations, and social work

St. Cloud State University programs in medical technology, alcohol and chemical addiction, social service, speech pathology, development and community relations, secretarial, personnel, gerontology field experience

St. John's University programs for Divinity students, alcohol and chemical addiction, and pastoral care

St. Cloud Area Vocational-Technical Institute programs for licensed practical nurses, emergency medical technicians, and operating room technicians

University of North Dakota and Tufts University for internships in occupational therapy

Scholastica College for internships in physical therapy

University of Minnesota for internships in occupational therapy, masters in nursing, and physical therapy

The College of St. Catherine for internships in occupational therapy

St. Louis University for administrative residency

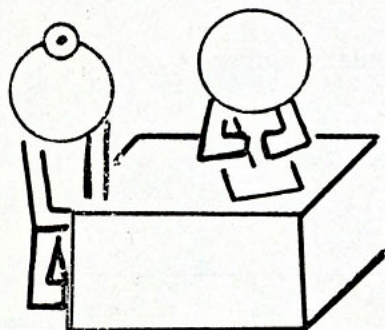
Alexandria Area Voc-Tech Institute for training dietetic assistants

Central Minnesota pre-planned dietetic traineeships

Anoka Area Vocational-Technical Institute for clinical experience for medical secretaries and medical record technicians

University of Wisconsin at LaCrosse for internships in physical therapy

Carroll College of Montana program for nursing in mental health



INTRAHOSPITAL REPORT FOR 1979 - 1980

Edited and produced by Medical Record Department

Printing by Don Martins
Cover by Community Relations Department
Lettering by Linda Fasen
Typing by Brenda Schmitt

CONTENTSPage

HOSPITAL

PHILOSOPHY

IN

ACTION

...Patients from the Alcohol and Chemical Dependency Unit will sometimes sit day and night with a chemically dependent patient in detoxification on the unit or on one of the medical floors

..When a patient is admitted to the Alcohol and Chemical Dependency Unit, he/she is assigned a buddy to assist in adjusting for the first three days.

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A WORD FROM OUR SPONSORS...

1980 is the 1500th anniversary of the birth of St. Benedict, founder of the Order of St. Benedict and author of the RULE OF BENEDICT. The Sisters of the Convent of St. Benedict as well as Benedictine Sisters throughout the world prepared for this celebration by a serious study of the world view and way of life called for by the RULE OF BENEDICT. This basic document is a classic because it has guided our way of life for 1500 years. Careful study is needed to adapt the call of a sixth century document to the call of the 20th century:



The RULE OF BENEDICT is the result of the whole historical movement of humanity struggling to bring to expression in the appropriate form and context the experience of the reality which we now call monastic or cenobitic life. The RULE is not so much a privileged document of the monastic institutions, it answers profoundly human questions about the striving for human existence in the world. It can be a classic for us if we understand how it comes to grips with key human dilemmas: The regions of human striving for POSSESSION, POWER, ESTEEM. Monasticism, according to the RULE, structures for itself unique economic and political systems and has produced not only monastic communities but also a monastic culture of the Word which has been inscribed in myriads of kinds of projects for human life--in art, in literature, in song, in stone, in teaching, in examples of lives lived. (From workshop by Colman Grabert, O.S.B.)

We also celebrate the fruits of this way of life, which, for American women Benedictines, has been shared particularly through our ministries. For us the fields of work have been schools, health care institutions and social services. St. Cloud Hospital is one of the institutions sponsored by the Sisters of the Order of St. Benedict, St. Joseph, Minnesota. Until 1962 the Sisters actually owned and operated the hospital. At that time it was separately incorporated as a private, non-profit organization with its own governing board. Although the Sisters gave up direct ownership of the hospital, they maintained responsibility for sponsorship. In 1975 the Diocese of St. Cloud joined the Sisters as co-sponsors of the hospital.

The sponsors challenge the Board of Trustees, the Medical Staff and the hospital administration to give Christian witness of love and compassion for the sick. The sponsors appoint the Board of Trustees, act on changes in the bylaws and transfer of assets, and, most important, approve and adopt the mission statement for the hospital. The philosophy of the hospital to give health care according to the principles of the Catholic Church flows from the conviction of the sponsors that each person who comes to the hospital seeking such care shall be treated as if he were Christ.

The Sisters are happy and grateful to have the opportunity for sponsorship of St. Cloud Hospital and to witness its splendid growth in every way. We hope and pray that it will continue for many years to preserve and enhance life for the people of central Minnesota.

COVER: Sister Giovanni Bieniek, O.S.B., right, and Sister Constette LeFevre, O.S.B., chat during the hospital's Sesquimillennium Day for employees and Sisters

2. Construction crews prepare the site for the 400-car parking ramp

BOARD OF TRUSTEES



Sister Katherine Howard

TRUSTEES IN 1979-1980

Sister Katherine Howard
Paul T. Moran, M.D.
Rev. Daniel J. Taufen
Dr. Robert H. Wick

Gene S. Bakke
Sister Miriam Ardolf
Thomas L. Cress, M. D.
Bernard A. Gruenes

Dwight E. Jaeger, M. D.
Sylvester G. Janochoski
Sister Jean Juenemann
Sister Paul Revier
Edward L. Stockinger (D. 9/25/79)
Richard F. Statz (App. 11/5/79)

Sister Mary Rachel Kuebelbeck
Rev. Raymond A. Schulzetenberg

"Who is the one who desires to have life and see good days?" A whole-hearted positive response to this scriptural invitation in the Prologue of the Rule of Saint Benedict, which identifies a desire deep in every human person, is at the heart of all the work of St. Cloud Hospital's employees, administrators, medical staff and trustees. Their generous efforts and cooperative work are essential in bringing forth, saving and enhancing the physical, emotional and spiritual life of many persons in the St. Cloud community.

During 1980, the 1500th centenary of the birth of St. Benedict and Scholastica, the Sisters of St. Benedict and the Diocese of St. Cloud who co-sponsor St. Cloud Hospital are especially grateful to the many, many groups and individuals who have shared and do share this desire for life with us and have been so effective in bringing life to others. To translate this desire into reality takes many human, technical, organizational and managerial skills. St. Cloud Hospital has been and is blessed with an abundance of these in its outstanding medical staff, nursing staff, and other professional health staff, as well as its other dedicated employees, administrators and trustees. Through their cooperative efforts the hospital has been able to serve the surrounding community with the highest quality of care at the lowest possible cost, maintaining a strong Catholic identity in carrying out the healing ministry of Christ. That life-giving ministry is the reason for all of the hospital's building projects, meetings and programs.

It is a privilege for me to participate in this ministry. I am especially grateful that this year we have been able to introduce a hospice program and so underscore in still another way our efforts to help those we serve realize fully the dignity of human death.

Through the continuing inspiration of the Spirit of the Risen Lord Jesus, may all of our efforts to foster human life on earth be a sign of our conviction that through death we reach the fullness of life in God.

Sister Katherine Howard, O.S.B.
Sister Katherine Howard, O.S.B.
Chairman of the Board

SAINT CLOUD HOSPITAL CORPORATION

MEMBERSHIP June 30, 1980

Mother Evin Rademacher, O.S.B.
Prioress of the Sisters of St. Benedict

Sister Katherine Howard, O.S.B.
1st Vice President

Sister Kathleen Kalinowski, O.S.B.
2nd Vice President

Sister Moira Wild, O.S.B.
Treasurer

Sister Sandra Fleischhacker, O.S.B.
Secretary

Bishop George H. Speltz
Bishop of the Diocese of St. Cloud

Father Robert C. Harren
Chancellor

Monsignor Alphonse Kramer
Vicar General

Father Raymond A. Schulzetenberg

Father Paul Zylla



We have witnessed the building of a better world of health care . . .

EXECUTIVE VICE PRESIDENT



Gene S. Bakke

A characteristic of a free society, and indeed, one of its basic goals, is GROWTH--personal growth, technological growth and quantity growth. A major focus of effort is to improve the human condition by serving more people in a better way.

The struggle to enhance society's lot has strong roots in the Christian commitment to build a better world. As a Catholic hospital, we are dedicated to that concept. Our purpose is to meet the needs of patients in a climate that recognizes the dignity and worth of the whole person.

In measuring the past year's hospital activities against the commitment to serve more people in a better way, it can be truly said that great progress was made.

*For the first time in the history of the hospital, more than 20,000 people (21,040) were cared for as inpatients, surpassing last year's record number by 1,099.

*18,570 emergency patients were served in the Emergency--Outpatient Department, 740 more than in the previous year.

*Outpatient admissions increased by 4,721 to a new high of 45,332.

These statistics serve to emphasize the growth of St. Cloud, its hospital and physician resources, as a growing regional referral medical center. Further proof of this regional referral role is the fact that more than 70% of hospital patients come from outside St. Cloud.

While statistics tell part of the story, there is more to be said about meeting the health care needs of the people of St. Cloud and the Central Minnesota area.

The current \$25 million construction project in which we are now engaged represents the largest commitment of dollars in the history of the hospital. It comes at a time when inflation in construction costs and interest rates are problems of major proportions. Yet, to postpone or cancel the project would simply increase the costs further, if predictions of continued inflation are accurate. Furthermore, the various stages of construction are interlocked to the extent that the completion of one phase is predicated upon the completion of others. In order to reap optimum benefits for patients, the entire project must be completed.

On the basis of these facts, the Board of Trustees in May authorized completion of the entire Master Plan Phase II Project scheduled for conclusion by the

end of 1982. It represents another major effort on the part of the Sisters of the Order of St. Benedict, the Diocese of St. Cloud, the hospital Board of Trustees, the medical and administrative staffs, and everyone associated with St. Cloud Hospital to provide the people of the area with facilities and programs of health care that are professionally competent and technically up to date.

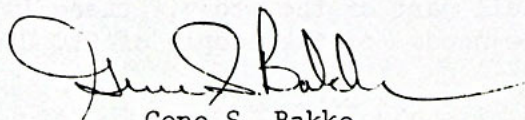
While modern buildings and equipment are essential to provide quality patient care, they are nothing without skilled and dedicated people to direct their use. It requires knowledge gained not only through formal education but maintained and enhanced through programs of continuing education. To dispense knowledge through both types of educational programs has been traditional at St. Cloud Hospital for many years, but recently with increasing emphasis on professional and public education.

The complexities of operating a health care facility the size and scope of St. Cloud Hospital are many and varied. It becomes even more demanding when other major responsibilities are added, such as construction projects, educational programs, etc. To properly meet the needs of patients at an acceptable level of quality and within reasonable boundaries of cost requires the best efforts of many people--some fifteen hundred full and part-time employees, two hundred physicians and dentists, three hundred adult and junior volunteers, a dedicated Board of Trustees and active support of the Sisters and the Diocese. Among these groups some deserve special thanks because of the leadership roles they have carried out faithfully during the past year.

To Dr. Tom Cress, who served in the increasingly demanding and time consuming role of Chief of Staff, we extend our deep thanks.

On June 30, 1980, Dr. Paul Moran completed his second three-year term of service on the Board of Trustees, the maximum allowed by the hospital bylaws. Enough cannot be said about the tremendous contribution he has made as a trustee, as a medical staff officer and as a physician. His knowledge, sensitivity and wisdom in dealing with difficult Board decisions will be sorely missed.

This past year we have witnessed the building of a better world of health care for patients at St. Cloud Hospital. It came about because of the people who participate in rendering that care, and those who assure that the proper resources are available. It was accomplished as a team effort, based on a Christian commitment to care for our fellowman. I am privileged and grateful to have been a part of it.


Gene S. Bakke
Executive Vice President

It was my pleasure

CHIEF OF MEDICAL STAFF



Dr. Thomas L. Cress

OFFICERS OF THE MEDICAL STAFF

Dr. Thomas Cress

Dr. Jerry Iverson,
Chief of Staff-elect

Dr. Larue Dahlquist,
Secretary

Dr. Harold Windschitl,
Past Chief of Staff

Dr. Patrick Zook,
Representative at Large

We have enjoyed a challenging and fruitful year; the St. Cloud Hospital Medical Staff is ever increasing and diversifying. We feel that the St. Cloud Hospital is truly a regional referral center for central Minnesota and the staff is justly proud of its medical "home."

Notable events of the past year include:

Recognition of the Dental Staff as an emerging clinical department with full departmental status in December, 1979.

We have a new Emergency Room Medical Director. The Medical Staff heartily welcomes Dr. Dave Frederickson in that newly created position.

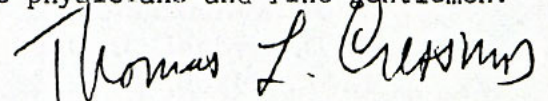
Development and implementation of a new cardiac rehabilitation program.

The hospice program began accepting patients in January, 1980. This program not only involves medical staff and nursing staff but also utilizes hospital support services and community public health nurses.

Ongoing medical staff input was given in many areas of the construction and renovation project in which the hospital is currently involved.

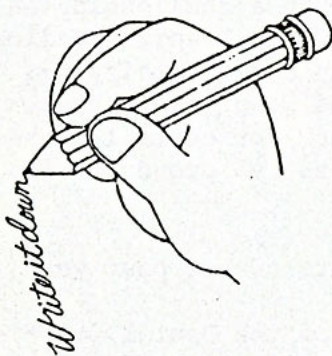
My sincere thanks to Dr. Bob Cumming, Marie Neumann and Linda Wehseler of the Medical Staff Office for their daily support and hard work which made my job much easier.

It was my pleasure to work with the hospital administration: Administrative Council, Board of Trustees, and department heads, and all of the hospital employees who contribute to the greatness of our institution. My best wishes to Dr. Jerry Iverson and Dr. Michael Espeland in their roles as Chief of Staff and Chief of Staff-elect for the coming year. Both are fine physicians and fine gentlemen.



Thomas L. Cress, M.D.
Chief of the Medical Staff

MEDICAL STAFF



HONORARY MEDICAL STAFF

H. B. Clark, M.D.
C. S. Donaldson, M.D.
G. H. Goehrs, M.D.
P. L. Halenbeck, M.D.

ACTIVE MEDICAL STAFF BY DEPARTMENTS

ANESTHESIA

*J. M. Gacusana, M.D.
+A. D. Espelien, M.D.
L. M. Espeland, M.D.
W. H. Rice, M.D.
J. W. Smith, M.D.

EENT

*J. E. Heeter, M.D.
+R. A. Schlorf, M.D.
G. L. Jurgens, M.D.
H. T. Hobday, M.D.
S. H. Koop, M.D.
R. P. Koenig, M.D.
W. T. Wenner, M.D.
M. T. Moberg, M.D.

DENTISTRY

*J. H. Wenner, D.D.S.
+K. J. Richter, D.D.S.
J. H. Kropp, D.D.S.
G. F. Baumgartner, D.D.S.
K. L. Catton, D.D.S.
J. M. Collier, D.D.S.
T. H. Como, D.D.S.
T. H. Dedolph, D.D.S.
J. F. Kline, D.D.S.
J. A. Muenzhuber, D.D.S.
J. D. Nydahl, D.D.S.
E. L. Olson, D.D.S.
D. C. Pull, D.D.S.
A. G. Simi, D.D.S.
R. L. Stromborg, D.D.S.

FAMILY PRACTICE

*R. F. Rafferty, M.D.
+P. J. Zook, M.D.
T. L. Wyne, M.D.
John F. Kelly, M.D.
W. A. Autrey, M.D.
J. C. Bauman, M.D.
R. J. Cesnik, M.D.
J. A. Cesnik, M.D.
R. J. Cumming, M.D.
L. V. Dahlquist, M.D.
T. G. Murn, M.D.
V. E. Neils, M.D.
T. J. Newton, M.D.
J. P. O'Keefe, M.D.
R. T. Petersen, M.D.
B. M. Samson, M.D.
R. A. Slanga, M.D.
C. D. Stiles, M.D.
L. H. Wittrock, M.D.
J. A. Debros, M.D.

OBSTETRICS/GYNECOLOGY

*A. T. Rozycki, M.D.
+J. N. Olinger, M.D.
D. A. Ritchie, M.D.
M. C. Flanagan, M.D.
E. H. Dziubinski, M.D.
J. R. Lyons, M.D.
L. A. Loes, M.D.

INTERNAL MEDICINE

*W. L. Lindquist, M.D.
+T. R. Pladson, M.D.
D. L. Hanson, M.D.
M. A. Stiles, M.D.
J. J. Ballantine, M.D.
B. E. Currier, M.D.
F. J. Engman, M.D.
H. H. Engman, M.D.
James H. Kelly, M.D.
G. K. Kvistberg, M.D.
T. H. Luby, M.D.
P. T. Moran, M.D.
R. L. Thienes, M.D.
H. E. Windschitl, M.D.
R. L. Elg, M.D.
J. C. Romanowsky, M.D.
N. F. Reuter, M.D.

ORTHOPEDIC SURGERY

*R. J. Scheuerell, M.D.
+J. H. Geiser, M.D.
D. R. Gilchrist, M.D.
J. A. Iverson, M.D.
D. E. Jaeger, M.D.
E. M. LaFond, M.D.
J. H. Zeleny, M.D.

PATHOLOGY

*M. S. Bozanich, M.D.
+R. A. Murray, M.D.
J. J. Hansen, M.D.
K. R. Williamson, M.D.

* = Chief

+ = Vice Chief

PEDIATRICS

*J. D. Oggel, M.D.
+S. D. Sommers, M.D.
B. L. John, M.D.
D. C. Heckman, M.D.
T. L. Cress, M.D.
J. W. Wahl, M.D.

PSYCHIATRY

*P. L. Warner, M.D.
H. J. Brattensborg, M.D.

RADIOLOGY

*R. E. Fedor, M.D.
+W. J. Held, M.D.
P. H. VanderStoep, M.D.
P. R. Berger, M.D.
B. R. Rogers, M.D.

SURGERY

*F. T. Brown, M.D.
+D. M. VanNostrand, M.D.
J. F. Brix, M.D.
B. R. Bancroft, M.D.
H. M. Broker, M.D.
J. F. DeVinck, M.D.
J. L. Jost, M.E.
R. A. Rovelstad, M.D.
C. B. Thuringer, M.D.
E. J. Schmitz, M.D.

UROLOGY

*P. B. Kavaney, M.D.
+A. D. Matthew, M.D.
C. P. Ehlen, M.D.
J. T. Harbaugh, M.D.

ASSOCIATE MEDICAL STAFF

P. A. Larsen, M.D.	J. P. McNamara, M.D.	S. R. Sawicki, M.D.
R. L. Rysavy, M.D.	J. M. Lacika, M.D.	K. D. Larson, M.D.
G. A. Strandemo, M.D.	T. M. Kiesel, M.D.	N. D. Sirlin, M.D.
P. M. Lalley, M.D.	D. P. Pazandak, D.D.S.	

COURTESY MEDICAL STAFF

J. R. Allen, M.D.
 R. E. Backus, M.D.
 C. C. Baker, M.D.
 F. H. Baumgartner, M.D.
 D. A. Beehler, D.O.
 J. C. Belshe, M.D.
 L. H. Bendix, M.D.
 P. T. Belfiori, M.D.
 J. B. Beuning, M.D.
 L. A. Boehland, M.D.
 R. C. Bonnabeau, M.D.
 C. F. Brigham, M.D.
 I. L. Brodsky, M.D.
 K. V. Chilgren, M.D.
 S. N. Chou, M.D.
 T. H. Davis, M.D.
 R. G. Dumonceaux, M.D.
 M. H. Donahue, M.D.
 D. E. Erickson, M.D.
 L. A. French, M.D.
 R. F. Galbraith, M.D.
 G. S. Gollobin, M.D.
 M. J. Gregg, M.D.
 O. M. Grudem, M.D.
 C. W. Hall, M.D.
 B. J. Hughes, M.D.
 D. D. Hurd, M.D.
 M. C. Hurr, M.D.
 R. A. Jensen, M.D.
 J. L. Kipp, M.D.

G. C. Cargill, D.D.S.
 L. E. Carlson, D.D.S.
 J. D. Colt, D.D.S.
 G. W. Cook, D.D.S.
 R. P. Cook, D.D.S.
 H. S. Elliott, D.D.S.
 D. L. Halstrom, D.D.S.
 R. M. Halstrom, D.D.S.
 L. V. Hanson, D.D.S.
 R. B. Hoghaug, D.D.S.
 H. J. Larson, D.D.S.
 V. A. Licari, D.D.S.
 R. J. Lorbiecki, D.D.S.
 D. J. Mackinac, D.D.S.
 P. H. Moos, D.D.S.
 M. F. Mueller, D.D.S.

D. B. Ketroser, M.D.
 J. C. Kovacs, M.D.
 G. M. Martin, M.D.
 R. E. Maxwell, M.D.
 R. Mueller, M.D.
 B. A. Norback, M.D.
 D. G. Nordstrom, M.D.
 O. C. Phares, M.D.
 L. H. Quist, M.D.
 M. K. Parent, M.D.
 R. B. Reavill, M.D.
 S. J. Raetz, M.D.
 J. R. Reisinger, M.D.
 R. J. Salk, M.D.
 R. R. Sawtell, M.D.
 R. T. Schapiro, M.D.
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 L. J. Schut, M.D.
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 H. H. Stonnington, M.D.
 R. G. Tinkham, M.D.
 L. A. Town, M.D.
 T. G. Weaver, M.D.
 L. T. Wood, M.D.
 R. V. Zarling, M.D.

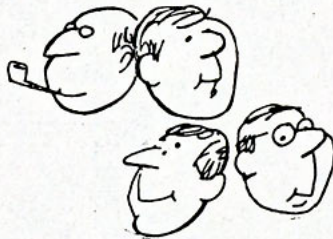
N. B. Nelson, D.D.S.
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 N. D. Pappenfus, D.D.S.
 B. J. Peterson, D.D.S.
 J. B. Pike, D.D.S.
 J. M. Pike, D.D.S.
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 R. L. Rajacich, D.D.S.
 T. G. Reichert, D.D.S.
 J. P. Schad, D.D.S.
 R. G. Schaefer, D.D.S.
 W. J. Streed, D.D.S.
 J. V. Urick, D.D.S.
 S. R. Wilcox, D.D.S.
 N. L. Wolseth, D.D.S.

COMMITTEES OF MEDICAL STAFF

1979 - 1980

#EXECUTIVE COMMITTEE

*Dr. T. L. Cress
Dr. J. A. Iverson
Dr. L. V. Dahlquist
Dr. P. J. Zook
Dr. H. E. Windschitl
Dr. J. M. Gacusana
Dr. J. H. Wenner
Dr. J. E. Heeter
Dr. R. F. Rafferty
Dr. W. L. Lindquist
Dr. A. T. Rozycki
Dr. R. J. Scheuerell
Dr. R. E. Fedor
Dr. F. T. Brown
Dr. P. B. Kavaney
Dr. M. S. Bozanich
Dr. J. D. Oggel
Dr. P. L. Warner
Dr. R. J. Cumming, Ex officio

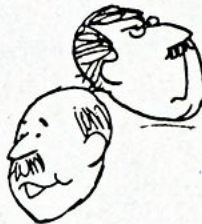


#A & C COMMITTEE

*Dr. V. E. Neils
Dr. J. J. Ballantine
Dr. J. A. Cesnik
Dr. H. J. Brattensborg

#BYLAWS COMMITTEE

*Dr. E. M. LaFond
Dr. R. A. Rovelstad
Dr. J. J. Ballantine
Dr. W. H. Rice
Dr. J. Weston Smith



#CREDENTIALS COMMITTEE

*Dr. J. A. Iverson
Dr. E. M. LaFond
Dr. S. H. Koop
Dr. J. Weston Smith
Dr. R. P. Koenig
Dr. T. L. Wyne
Dr. R. A. Rovelstad
Dr. T. H. Como

#PHARMACY & THERAPEUTICS COMMITTEE

*Dr. R. A. Schlorf
Dr. H. T. Hobday
Dr. D. L. Hanson
Dr. L. A. Loes
Dr. T. G. Murn
Dr. B. R. Bancroft
Dr. T. J. Newton
Dr. A. D. Espelien

#CCU COMMITTEE

*Dr. H. H. Engman
Dr. M. A. Stiles
Dr. R. L. Elg
Dr. F. J. Engman
Dr. R. T. Petersen

#ELMER COMMITTEE

*Dr. R. J. Cumming
Dr. K. R. Williamson
Dr. W. L. Lindquist
Dr. R. J. Scheuerell
Dr. H. T. Hobday
Dr. D. L. Hanson
Dr. J. D. Oggel
Dr. J. L. Jost
Dr. B. R. Rogers

#EMERGENCY-OUTPATIENT COMMITTEE

*Dr. R. A. Rovelstad
Dr. D. R. Gilchrist
Dr. N. F. Reuter
Dr. T. G. Murn
Dr. T. L. Wyne
Dr. M. A. Stiles
Dr. S. D. Sommers
Dr. B. M. Samson

#ICU COMMITTEE

*Dr. N. F. Reuter
Dr. R. A. Rovelstad
Dr. T. R. Pladson
Dr. M. A. Stiles
Dr. H. H. Engman
Dr. D. M. VanNostrand
Dr. A. D. Espelien
Dr. L. V. Dahlquist

#INFECTION CONTROL COMMITTEE

*Dr. J. H. Zeleny
Dr. J. R. Lyons
Dr. P. T. Moran
Dr. J. F. DeVinck
Dr. B. E. Currier
Dr. M. S. Bozanich
Dr. D. C. Heckman
Dr. J. Weston Smith

#REHABILITATION COMMITTEE

*Dr. J. F. Brix
Dr. P. T. Moran
Dr. J. D. Oggel
Dr. D. L. Hanson

#UTILIZATION REVIEW COMMITTEE

*Dr. R. L. Thienes
Dr. M. T. Moberg
Dr. E. H. Dziubinski
*Dr. A. D. Matthew
Dr. L. H. Wittrock
Dr. B. L. John
Dr. B. R. Rogers

#RADIOISOTOPE COMMITTEE

*Dr. R. E. Fedor
Dr. P. H. VanderStoep
Dr. R. A. Murray
Dr. B. R. Rogers
Dr. J. J. Ballantine

#JOINT CONFERENCE COMMITTEE

Dr. T. L. Cress
Dr. J. A. Iverson
Dr. H. E. Windschitl
Dr. L. V. Dahlquist
Dr. P. J. Zook

TRANSFUSION SUBCOMMITTEE

*Dr. K. R. Williamson
Dr. D. M. VanNostrand
Dr. L. M. Espeland

#RESPIRATORY CARE COMMITTEE

*Dr. T. R. Pladson
Dr. J. C. Belshe
Dr. W. L. Lindquist
Dr. D. M. VanNostrand
Dr. L. M. Espeland
Dr. J. W. Wahl

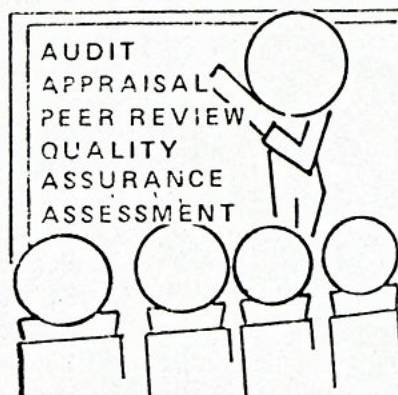
#SURGICAL SUITE COMMITTEE

*Dr. F. T. Brown
Dr. J. M. Gacusana
Dr. J. E. Heeter
Dr. R. T. Petersen
Dr. R. J. Scheuerell
Dr. A. T. Rozycki
Dr. P. B. Kavaney

TUMOR BOARD COMMITTEE

*Dr. J. J. Hansen
Dr. E. J. Schmitz
Dr. B. R. Rogers
Dr. R. A. Schlorf
Dr. H. E. Windschitl

#Standing Medical Staff Committee
*Chairman



OCCUPANCY STATISTICS

1979 - 1980

Patients at midnight on June 30, 1979	356
Inpatient admissions, July 1, 1979 to June 30, 1980	18,388
Newborn	2,296
Total number of inpatients given care in fiscal 1980	21,040

Deaths	370	
Inpatients discharged	20,251	20,621
Patients at midnight June 30, 1980.		419

Daily average number of inpatients discharged and deaths.	56
---	----

Daily average number of Emergency-Outpatient Department patients, emergency and scheduled (22,126)	60
---	----

Daily average number of outpatient registrations (27,599)	75
---	----

<u>Adults and Children</u>	<u>1980</u>	<u>1979</u>	<u>1978</u>
Patient days	136,377	133,031	125,981
Average daily census	373	364	345
% of occupancy	77%	75%	74%
Average stay	7.5 days	7.5 days	7.4 days
Bed complement	483	465 7/1/78 - 8/31/78 467 9/1/78 - 9/30/78 483 10/1/78 - 6/30/79	465

<u>Newborn</u>	<u>1980</u>	<u>1979</u>	<u>1978</u>
Patient days	8,511	7,323	7,122
Average daily census	23	20	20
% of occupancy	57.5%	50%	50%
Average stay	3.7 days	3.6 days	3.6 days
Bassinet complement	40	40	40

<u>Outpatients</u>	<u>1980</u>	<u>1979</u>	<u>1978</u>
Emergency visits	13,483	13,994	14,306
Outpatient registrations	27,192	26,035	24,564

<u>Skilled Nursing Facility</u>	
Admissions	287
Patient days	4,508 (315 days)
Average daily census	14
% of occupancy	56%
Average stay	15 days
Bed complement	25

Highest census in 1978: 458 on April 20, 1978
 Highest census in 1979: 468 on March 28, 1979
 Highest census in 1980: 487 on February 21, 1980

CLINICAL STATISTICS

Service	July 1, 1979				--- June 30, 1980		Consults.		Hosp.	Avg.
	Patients	Deaths		P.O.	Autopsies					
		No.	%		No.	%	No.	%	Days	Stay
Medicine	5506	279	5.0%	3	42	15%	1677	30.0%	37235	6.7 d.
Surgery	2351	35	1.4%	26	4	11%	887	38.0%	19593	8.3 d.
Obstetrics:										
Del'd > 20 wks	2280						97	4.2%	8429	3.7 d.
Del'd < 20 wks	208						6	2.8%	476	2.3 d.
Not delivered	271						17	6.2%	646	2.4 d.
Gynecology	797	6	0.7%	3	1	17%	158	19.8%	4086	5.1 d.
Ophthalmology	405						63	15.5%	1538	3.8 d.
E.N.T.	913	3	0.3%	2	1	33%	112	12.2%	2564	2.8 d.
Urology	1077	12	1.1%	1	1	8%	522	48.4%	6591	6.1 d.
Orthopedics	1979	6	0.3%	2	3	50%	687	34.7%	15120	7.6 d.
Dermatology	50						21	42.0%	342	6.8 d.
Pediatrics	880						60	6.8%	4475	5.1 d.
Neurology	245	6	2.4%		4	67%	132	53.8%	1678	6.8 d.
Psychiatry 2 West	586						397	67.7%	14159	24.2 d.
Psychiatry A&C	416						91	21.8%	15338	36.9 d.
Neurosurgery	346	12	3.4%	3	2	17%	151	43.6%	4224	12.2 d.
Radiotherapy	25						9	36.0%	206	8.2 d.
Total	18335	359	1.9%	40	58	16%	5087	28.0%	136700	7.5 d.
Newborn	2286	11	0.4%				23	1.0%	8356	3.7 d.
ALL PATIENTS	20621	370	1.7%	40	58	16%	5110	25.0%	145056	

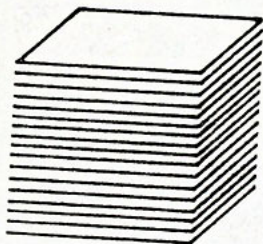
The postoperative death ratio is 0.6%. This is the number of deaths (40) compared with all inpatients who had surgery exclusive of observation cystoscopy and procedures in the Emergency Room (6483). Postoperative period is 30 days after surgery.

Age	1980	1979	1978
Newborn	2296	1946	1941
0 - 2	647	606	616
2 - 9	723	657)	
10 - 13	320	309)	1147
14 - 30	5247	4941	4620
30 - 40	1922	1784	1793
40 - 50	1449	1467	1447
50 - 60	1847	1825	1822
60 - 65	1060	1075	1066
65 - 70	1270	1237	1154
70+	3850	3700	3576
Male patients	8675	8167	8260
Female patients	11946	11418	10927
Catholic patients	12981	12324	12310
Protestant patients	7005	6823	6431
Other	635	438	446



GENERAL STATISTICS

	1980	1979
Inpatient admissions	18,388	17,629
Births	2,296	1,991
Patient days, adult and adolescent	136,377	133,031
Newborn nursery days	8,511	7,323
Average stay, Alcohol and Chemical Addiction Unit.	36.9 d.	40.3 d.
Average stay, Mental Health Unit	24.2 d.	24.6 d.
Average stay, other adults and children.	6.2 d.	6.3 d.
Emergency Room patients (all).	22,126	22,181
Outpatients as reported by Data Processing*.	45,332	40,611
*Excludes routine annual employee x-rays		
Physicians on Medical Staff (all).	173	165
Dentists on Medical Staff (all).	47	45
Employees, full and part time.	1,574	1,457
Total hours paid	2,468,880	2,357,894
Wage and salaries paid	\$16,160,840	\$14,193,590
Blood transfusions (pints)	4,005	3,718
Blood bank procedures.	20,263	20,518
Clinical laboratory tests.	314,708	300,981
Tissue examinations.	21,982	20,688
Total autopsies.	90	77
Electroencephalograms.	1,285	1,082
Electrocardiograms	11,696	11,233
X-ray examinations	50,657	51,509
Ultrasonography and echocardiography	953	874
Radiation and radioisotope therapy	7,044	6,873
Radioisotope scans	1,204	1,656
Computerized tomography scans.	3,416	1,065
Surgical procedures in OR.	7,591	7,445
Anesthetics in OR,ER and DR (excl. standby).	8,061	7,991
Patients in Ambulatory Surgery Unit.	1,511*	892
*includes 12 patients whose surgery was cancelled		
Respiratory therapy modalities		58,053
Physical therapy treatments.	62,896	55,087
Speech therapy and Occupational therapy.	50,681	*
Recreational therapy treatment units	102,632	*
*Not comparable because of different method of counting		
Pharmacy prescriptions	492,638	479,288
Meals served (all)	654,272	646,854
Purchase orders issued	9,718	9,668
Pounds of linen processed.	1,798,456	1,801,589
Units cleaned on discharge or transfer of patient.	28,015	26,067
Total square footage cleaned daily	447,837	494,837
Cubic feet of gas used by boilers.	113,998,000	133,314,000
Pounds of steam used	105,605,615	121,934,970
Gallons of oil used by boilers	10,400	35,185
Gallons of water used.	57,129,149	57,204,510
Requests to maintenance for repairs.	10,672	17,229
Kilowatt hours used.	7,687,332	7,551,502



FINANCIAL REPORT

1979 - 1980

Patient Charges	Amount		Per cent	
	1980	1979	1980	1979
Room and care	\$15,338,987	\$13,843,317	52.84%	54.02%
Nursery and Delivery Room . .	923,371	703,696	3.18	2.75
Operating Room	2,206,378	1,821,638	7.60	7.11
Central Service	1,158,401	1,104,623	3.99	4.31
Laboratories and Blood Bank .	2,482,421	2,308,526	8.55	9.01
Radiology	1,956,208	1,769,914	6.74	6.91
Pharmacy	1,627,498	1,531,728	5.61	5.98
Anesthesia and Recovery Room.	1,225,173	925,899	4.22	3.61
Physical Therapy	608,231	484,852	2.10	1.89
Respiratory Therapy	650,873	555,304	2.24	2.17
Emergency-Outpatient	714,956	682,033	2.46	2.66
Other	709,159	601,490	2.43	2.33
Total	\$29,601,656	\$26,333,020	101.96%	102.75%
Less allowances to third party payers	1,839,026	1,717,954	6.33	6.70
	\$27,762,630	\$24,615,066	95.63%	96.05%
Other income	1,268,595	1,011,573	4.37	3.95
TOTAL INCOME	\$29,031,225	\$25,626,639	100.00%	100.00%
<u>Operating Expenses</u>				
Nursing Division	\$10,521,353	\$ 9,357,418	36.24%	36.51%
Medical Support Division . .	5,159,998	4,744,888	17.77	18.52
Rehab. and Counseling Div.. .	2,440,996	2,136,822	8.41	8.34
Fiscal and General Division .	1,869,419	1,652,750	6.44	6.45
Personnel Division	3,064,743	2,656,052	10.56	10.36
Community Relations and Development Division	552,227	1,685,544	1.90	6.58
Other	2,353,523	2,265,169	8.11	8.84
Planning & Implementation Div.	1,262,304		4.35	
TOTAL OPERATING EXPENSES	\$27,224,563	\$24,498,643	93.78%	95.60%
NET INCOME FOR INVESTMENT IN NEW SERVICE & EQUIPMENT . .	\$ 1,806,662	\$ 1,127,996	6.22%	4.40%

	ASSETS	1980	1979
Patient Accounts Receivable	\$	5,144,164	\$ 4,601,575
Inventories		754,517	670,112
Land, Buildings & Equipment		27,668,296	26,700,589

John Seckinger
John Seckinger, Controller

DEPARTMENT OF ANESTHESIOLOGY

1979 - 1980

The Anesthesia Department in the year 1979-80 provided Anesthesia services to 9,491 patients in the areas of Operating Room, Emergency-Outpatient Department, and Obstetrics for a total of 13,345 hours of care.

This represents approximately an 8% increase over the amount of service rendered in the previous year. The increased workload has placed some strain on the Recovery Room particularly during the evening and night-time hours and we plan to request more personnel to provide this increased coverage. The addition of Miss Simonson and Mr. Possin to the Certified Registered Nurse Anesthetist staff has brought the anesthetist staff to full strength and we experience no problem there.

We are continuing to replace old and outdated equipment with more sophisticated machines which will allow us to keep pace with the trend toward closer monitoring of patients. The cost of modern equipment will force us to replace only portions of the equipment annually and we will require a few more years to equip all of the operating rooms with up-to-date gas machines and monitors.

Mrs. Landwehr and Mrs. Krauel have been assisting with the planning for the remodeling of the Anesthesia and Recovery Room portions of the operating room suite. At times this planning has seemed to be akin to coloring a picture and staying within the lines. Hopefully, however, the final draft will be a modern operating room suite with a minimum of compromise.

The anesthesiologists express their appreciation to the CRNA's and the postanesthesia recovery room staff for their efforts in the on-going commitment of the Anesthesia Department to provide a safe anesthetic experience to the patients of Saint Cloud Hospital.

Frances Landwehr
Frances Landwehr, C.R.N.A.
Director of Anesthesia Services

Joseph M. Gacusana
Joseph M. Gacusana, M.D.
Chief, Department of Anesthesia

Rosemary Krauel R.N.
Rosemary Krauel, R.N.
Head Nurse, Postanesthesia Recovery Room



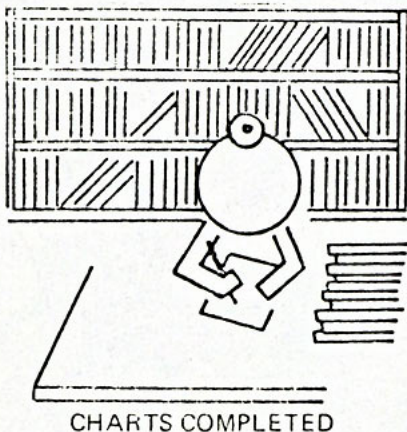
DEPARTMENT OF DENTAL SURGERY

1979 - 1980

1980 was a year of change and challenge for the Department of Dentistry.

Because of the changes in the hospital bylaws, which were voted on at the September quarterly staff meeting and subsequently approved by the Board of Trustees, the Dental Staff is now considered a Department of the Medical Staff, rather than a separate Dental Staff. This change in the bylaws means that the Department of Dentistry meets monthly as opposed to quarterly as it has in the past. These monthly meetings have been educational as well as informative to the Dental Staff.

The Department has been responsible for Friday Forums, and is represented by various members on the standing medical committees. Dr. Joseph Wenner was elected Chief for the year 1980-81, and Dr. Kenneth Reichert was elected Vice Chief.



Joseph Wenner, D.D.S.
Chief, Department of Dentistry

EMERGENCY-OUTPATIENT DEPARTMENT

1979 - 1980

	1979 - 1980	1978 - 1979
Unscheduled patients	18570	17830
Admitted	4230 (23%)	4001 (22%)
Released	14340 (77%)	13771 (78%)
Patients seen by CMMS physicians	8723	8428
Call list used	564	556
Scheduled patients	3556	4351
Neurology consults, EMG's	263 (7%)	1047 (24%)
Proctoscopy	1399 (39%)	1549 (35%)
Other endoscopy	1188 (33%)	662 (15%)
Miscellaneous procedures	706 (20%)	1093 (25%)

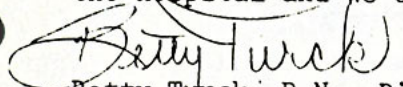
The Central Minnesota Medical Service spent the year recruiting the proper person for the position of Emergency Medical Director. The qualifications for this position were extremely specific, making it a formidable task to complete. Dr. David Frederickson, who has had over five years experience in the Emergency Room at St. Mary's Hospital, Duluth, was hired as the year ended. We are extremely pleased to welcome our first full-time emergency room physician, who will be working days, Monday thru Friday, definitely improving the emergency medical services provided in the St. Cloud Hospital.

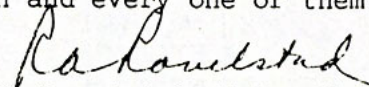
Many hours have been spent on the planning process for the renovation of the Emergency Room as well as establishment of the Ambulatory Diagnostic and Treatment area. The need for a separate area for the performance of a larger number of fiberoptic endoscopy procedures has become evident. A complete set of fiberoptic instruments has been purchased and maintained. Procedure protocols have been developed along with patient preparation information sheets and revised sterilization and handling policies. Many more of these patients are now outpatients requiring extensive preparation and observation in the Emergency Department.

The total number of patients treated in E-OP may be slightly less than in previous years, but the number of emergency patients is greater. Statistics show the areas of decrease such as neurology visits and EMG's. Statistics also show an increase in the number of patients being monitored, prepared for, and/or held for admission to the critical care areas.

With an increased emphasis on quality assurance it is of interest that the returns from our questionnaire as well as a community survey for the "St. Cloud Times," which printed a series of articles on the Emergency Room, indicates that the majority of the people in the community feel that the care received here is excellent to good.

We would like to take this opportunity to thank our dedicated employees for their kind, loving attitude when they care for patients. The members of the Medical Staff, especially the members of the E-OP committee, must be commended for the excellent services they provide and for their rapid response to our numerous calls for help. As usual we realize that the functioning of our department depends upon the excellent cooperation we receive from the other areas of the hospital and we are extremely grateful to each and every one of them.


Betty Turck, R.N., Director
Emergency-Outpatient Department


R. Rovelstad, M.D., Chairman
Emergency-Outpatient Committee

DEPARTMENT OF MEDICINE

1979 - 1980

The Department of Medicine has continued to meet on a monthly basis to review matters of interest to our patients and hospital and medical staff. We have continued to meet the highest standards of excellence.

It has been our pleasure to welcome Dr. Steven Sawicki, Dr. Keith Larson, Dr. Brad Currier and Dr. James Romanowsky to the active staff of the Department of Medicine.

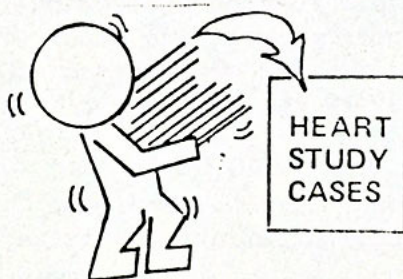
We have continued to hold weekly scientific conferences on Monday mornings during the months of September through May. The Committee on Education of the Minnesota Medical Association sent surveyors from the Subcommittee on Accreditation to review the education program of the St. Cloud Hospital. The Department of Medicine was particularly complimented for the quality of its patient conference discussions and for the active discussion among participants with regard to patient care.

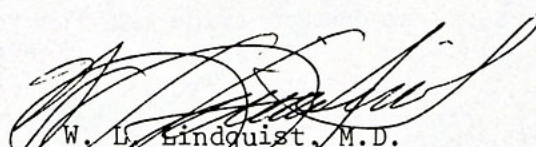
During this year we have performed medical audits on the use of parenteral immunoglycosides and also the role of esophagogastroduodenoscopy. It has also been our pleasure to institute several new programs for medical patients. A cardiac rehabilitation program was presented by Dr. Fred Engman and instituted during this past year. We anticipate that this program will bring about improved quality of care, improved prognosis and better education for our post myocardial infarction patients.

The hospice program, also, has been started and is currently under the capable direction of Miss Jean Haley, R.N. The Department of Medicine is overseeing the hospice program.

Due to the expansion and proposed restructuring of the Intensive Care and Cardiac Care units, the Department of Medicine has been deeply involved in trying to maintain the excellent communication between these critical care units and the medical staff that there is now. We will continue to keep these lines of communication open and hope to not only continue the quality of excellence in these units but even to improve on them in the future. We have also published guidelines for treatment of active and suspected cases of tuberculosis and for viral hepatitis. This past year has also seen the addition of four more telemetry units on the 4 South nursing unit. They have already been put to good use.

As I am starting another year as Chief of the Department of Medicine, I am looking forward to being able to continue to enjoy the fine help of the medical staff office secretaries, Marie Neumann and Linda Wehseler. Their skill not only makes my job possible, but also very enjoyable. I would also like to thank the members of our department for their continued fine attendance and support.




W. L. Lindquist, M.D.
Chief of Medicine

DEPT. OF OPHTHALMOLOGY - OTOLARYNGOLOGY

1979 - 1980

STATISTICS

OPHTHALMOLOGY	1980	1979	Change
Inpatients	405	367	+38
Inpatients admitted thru A.M.S.	20	5 (6 mo.)	
Inpatient avg. length of stay	3.8 d.	4.5 d.	- .7 days
Consultations requested	63 (17%)	67 (18%)	- 4 (-1%)
Consultations given	138	136	+ 2
Surgical procedures on inpatients	385	359	+26
Surgical procedures on outpatients in O.R.	43	37	+ 6
No. of physicians in department	6	5	+ 1

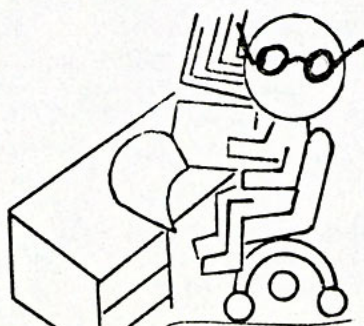
OTORHINOLARYNGOLOGY

Inpatients	913	870	+43
Inpatients admitted thru A.M.S.	419	221 (6 mo.)	
Inpatient avg. length of stay	2.8 d.	2.6 d.	+ .2 days
Consultations requested	112 (12%)	86 (10%)	+26 (+2%)
Consultations given	226	263	-37
Surgical procedures on inpatients	652	679	-27
Surgical procedures on outpatients in O.R.	85	72	+13
No. of physicians in department	3	3	---

The Eye section gradually increased the number of surgical intra-ocular lens implants following cataract removal. There were sixty-five implants in the past year. The new Ocutome-Fragmatome microsurgical setup has arrived which will now make possible the removal of cataracts by phakoemulsification (small incision procedure) and better treatment of ocular trauma and retinal pathology.

The Ear, Nose, Throat section acquired a new argon surgical laser. This will provide a better means of treating middle ear pathology with less potential hearing loss than with current methods of middle ear surgery.

Follow-up on 1978 audit of tonsillectomy and adenoidectomy alone and together showed that instruction sheets for home care of children and adults are revised and available for distribution. Another follow-up will be done in 1980 with criteria established by the Foundation for Health Care Evaluation in Minneapolis. Monthly review of all EENT surgical cases was started in April, 1980.



James E. Heeter
James E. Heeter, M.D.
Chief, Department of E. E. N. T.

OBSTETRICS - GYNECOLOGY 1979 - 1980

DEPARTMENT

	1980	1979	1978
Mothers delivered	2280	1980	1938
Spontaneous delivery	1762	1528	1501
Forceps delivery	241	216	212
Breech or manual delivery	40	31	40
First Cesarean section	129	108	85
Repeat Cesarean section	108	97	100
Maternal deaths	None	None	None
Total live births	2296	1991	1941
Non-viable by weight	6	4	8
Death rate for NB viable by wt.	5/2290....0.2%	3/1987....0.2%	3/1933....0.1%
Autopsy rate	None	14%	18%
No. of stillbirths	16	13 incl. Siamese	18
Autopsies on stillbirths	11	2 twins	9
Male infants discharged	1135	1016	1008
Female infants discharged	1151	968	936
Weight of largest baby that lived	12 lb. 6 oz.	11 lb. 6 oz.	11 lb. 14½ oz.
Weight of smallest baby that lived	2 lb. 0 oz.	2 lb. 3 oz.	2 lb. 15 oz.
Twin births	26	17	20

The audit on hysterectomy for leiomyoma resulted in renewed attention to the need for documentation of instructions to patients on discharge; following a previous audit, all repeat Cesarean section charts are monitored for presence of record of Pap smear within the past year. We are reaching the perfect mark. The ongoing tissue audit in both obstetrics and gynecology has been expanded to include all surgery by this department. A more formal neonatal mortality committee now functions with good attendance by those persons concerned with either or both pediatrics and obstetrics.

Attendance at the prenatal classes continues to remain high with less concern by both patients and doctors as to the significance of difference between classes at the hospital and those conducted by external groups. The policy on husbands in the delivery room has been successful and during this past year was expanded to include "significant concerned persons who have attended classes" and whose presence at labor and delivery is requested by the mother.

New equipment added to the delivery area includes a vacuum extractor for use in deliveries when its use is more suitable than forceps in some particular cases. A new hand-held Doppler to monitor heart tones is in use but should not replace the time-honored fetoscope in student teaching. A new fetal monitor with facilities to add pH determination and other possible types of testing has been funded but not yet ordered. Pelvic examinations can be done in examining rooms throughout the hospital. A better choice of speculum will make such examinations more routine with less resemblance to disaster drills.

The master plan, which moves the gynecology service to 4 South, is not yet cut in stone. Some of the doers, both doctors and nurses, are much more reluctant than the planners to make this move.

Anthony T. Rozycki, M.D.
Anthony T. Rozycki, M.D.
Chief of Obstetrics and Gynecology

DEPARTMENT OF ORTHOPEDIC SURGERY

1979 - 1980

The Department of Orthopedic Surgery has continued to provide excellent orthopedic care in this community and at the St. Cloud Hospital during the past year.

Mrs. Colette Haakonson, R.N., became the head nurse and Mrs. Jo Fettig, R.N., became the assistant head nurse when Mrs. Dottie Doerner, R.N., resigned her head nurse position during this past year. We would like to extend our congratulations to Mrs. Haakonson and Mrs. Fettig and to thank Mrs. Doerner for her assistance and leadership.

There has been outstanding attendance at monthly inservices delivered by the orthopedic surgeons. Another staff education project has been the orthopedic care and traction lab. It is a successful and ongoing part of orientation for 6 South and Emergency-Outpatient staff, promoting orthopedic nursing expertise.

Nursing on 6 South has advanced the concept of total patient care assignments. This method of assignment has improved the nurse's responsibility and accountability for patient care with respect to care delivery, patient teaching, and discharge planning.

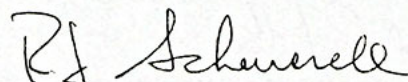
The orthopedic service continues to be active with inpatient and outpatient surgical procedures totaling 1292, which is about 7% more than in 1979. There were 1873 adults and 106 children admitted as orthopedic patients over the past year, which is a slight increase over the previous year. The orthopedic surgeons provided 549 consultations in the hospital during the past year, which is also somewhat of an increase over the previous year.

The average length of stay for orthopedic patients has decreased from 8.4 days to 7.6 days during the past year. At least part of this is due to admitting 145 inpatients for surgery through the Ambulatory Surgery Unit the morning of surgery, thus decreasing their length of stay by one day.

The department has completed an audit evaluating the use of antibiotics for patients having orthopedic procedures. An ongoing study of patients who had orthopedic procedures was continued by Doctor LaFond. The incidence of infection in patients followed for six months postoperatively remains remarkably low.

In addition to independent reading and attending medical educational programs at the St. Cloud Hospital, department members continued to spend two weeks a year at national orthopedic surgery meetings to upgrade their medical education and orthopedic skills.

I have enjoyed being the Chief of this fine department for the past year and I would like to thank Dr. John Geiser for his excellent help as Vice Chief. I congratulate Dr. Geiser on his election as Chief of Orthopedic Surgery for the coming year.



R. J. Scheurell, M.D.
Chief of Orthopedic Surgery

DEPARTMENT OF PATHOLOGY

1979 - 1980

Purchase of new equipment and continuing education of technical personnel highlighted the past year in the Laboratory.

The DuPont ACA III was installed in the chemistry section. This instrument, with a minicomputer, enables the laboratory to offer more drug level monitoring tests now, with the capability of more tests in the future. This instrument continues the tradition of accuracy and quality of the previous ACA.

A new, fully automated blood gas analyzer was purchased and became operational in April. The Radiometer ABL-2 automatically calibrates itself and prints the test results within two minutes after insertion of the blood sample.

The new tissue embedding center brings together various tissue preparation functions in histology.


Continuing education used a three-prong approach through outside hospital workshops, technical inservices, and technical literature seminars. Outside hospital workshops covered operation and maintenance of the Dupont ACA III and the Radiometer ABL-2; cytology quality control; laboratory management, and technical areas such as body fluid cytology, urine analysis, and parasitology. Parasitology improvement became necessary with the introduction of southeast Asians into the community and their need for good health care. Bi-weekly technical inservices enable the technical staff to keep abreast of procedural changes, new equipment, and special areas of expertise. The technical literature seminars bring together pathologists and technical staff to review current information about laboratory tests.

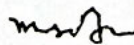
Quality control is an integral part of laboratory testing. It is a means of monitoring instrument, reagent, and technical performance. High standards of performance for reagents and automated instrumentation have assisted in maintaining a consistent high level of quality in laboratory results. Continuing education has improved technical skills and procedures. Automation of present manual procedures and upgrading of technical procedures, especially in histology, are high priority items in attaining better quality control.

The Laboratory recently underwent a bi-annual inspection by the College of American Pathologists. The inspection covered the areas of personnel, test procedures, preventive maintenance, laboratory policies, and physical facility. The preliminary report was very favorable, however, we are awaiting the final report on continued accreditation.

Service to the community continued with the performance of laboratory tests for physicians and nursing homes. Skilled personnel were sent to area nursing homes to assist the staff in collection of specimens.

The School of Medical Technology graduated eight students. They passed the national examination with above-average scores, and they are now registered medical technologists here and in area hospitals.


Claude Przybilla, MT.(ASCP)
Administrative Director
Laboratory Services


M. S. Bozanich, M.D., Pathologist
Director, Laboratory Services

DEPARTMENT OF PEDIATRICS

1979 - 1980



	1980	1979	1978
Patients under age 2	646	606	616
Patients age 2 to 9	723	657)	
Patients age 10 to 13	320	309)	1147

	Patients		Days	
	1980	1979	1980	1979
General Medicine	879	778	4474	3818
General Surgery	193	194	772	818
Gynecology	3	1	9	2
Orthopedics	106	91	660	680
Urology	90	106	246	338
Dermatology	4	10	10	56
Ophthalmology	39	43	115	94
Ear, Nose, Throat	274	277	594	607
Neurology	36	32	323	139
Neurosurgery	52	28	226	72
Mental Health Unit	10	6	413	229
Chemical Addiction Center	2	5	153	73
Obstetrics not delivered	--	1	--	1

Average length of stay exclusive of
MHU, A&C and OB: 4.4 days in 1980; 4.2 days in 1979

The Pediatrics Department sponsored three Friday Forums including one by Dr. Heinz Eichenwald from the University of Texas. Dr. Eichenwald is world-renowned as an expert in pediatric infectious disease. His Friday presentation was expanded into a full Pediatric Day here at the St. Cloud Hospital which was attended by many physicians from central Minnesota. On other Fridays Dr. Hugh Westgate, a pediatric anesthesiologist from Children's Hospital gave us an updated presentation on some new findings in sudden infant death syndrome. Dr. Ted Thompson of the University of Minnesota neonatal intensive care unit gave us an update on respiratory and bilirubin therapy for the newborn child. An audit on asthma in children indicated that the level of care reached standard.

Much of the year was spent on designing ways to obtain Level II status for the nursery. Many exciting things are occurring in this area. During the course of the year respiratory therapy was upgraded with the purchase of a Bournes ventilator for newborn and premature infants with lung disease. A transcutaneous oxygen monitor has been rented and there are plans to purchase our own unit. There are also plans to purchase some cardiac and apnea monitoring equipment for newborn infants undergoing respiratory distress problems. Over the next year the Level II nursery will undergo physical expansion and currently architectural designs are being formulated to accommodate our new unit. By the close of fiscal 1981 most of our long-term objectives for the nursery will be accomplished.

Further growth of the pediatric service is anticipated with the addition of two new pediatricians to our community in the coming year.

J. D. Oggel, M.D.
J. D. Oggel, M.D.
Chief of Pediatrics



DEPARTMENT OF PSYCHIATRY

1979 - 1980

Statistics	1979-1980	1978-1979
Total number of patients admitted	610	552
Female	390	370
Male	220	182
Total number of adolescent patients (age 13-18)	119	103
Female	72	64
Male	47	39
Total number of children (under 13)	2	0
Total number of patients over 65	67	48
Number of patients readmitted	238 (39%)	188 (34%)
Adults	203 (41%)	168 (37%)
Adolescents	35 (29%)	20 (19%)
Number of patients given electroshock therapy	18	20
Number of patients transferred to State hospitals	29	20
Average daily census	37	35
Average length of stay	22.7 d.	21.4 d.
Adults	20.7 d.	17.4 d.
Adolescents	29.4 d.	29.3 d.
Number of patients from outside Mental Health Center catchment area*	160	149
Number of patients from other states	9	7

*Central Minnesota Mental Health Center 4-county area--Stearns, Benton
Sherburne and Wright

This fiscal year showed an increase of 812 patient days over the previous year for a total of 13,516 patient days. The number of adolescents increased slightly, as did the overall readmission rate. While we averaged 37 patients a day, there were waiting lists at times when we were filled to capacity.

Programs refined this past year include the patient enrichment hour (educational) and the adolescent behavior modification program. We again added nursing staff to handle increased work load and School District 742 added to the special education teacher time spent here for the adolescents. Family therapy, community resources, recreational and occupational therapy provide many services to the patients. Community resources are frequently used for both on-unit and off-unit events.

Continuing education programs and in-services are well attended by Mental Health Unit staff. Some of the topics covered this past year include legal issues in mental health care, Gestalt Therapy, Incest and Battering, Use of Psychotropic Drugs, Depression, Family Systems Therapy, and Escalating and Assaultive Behavior. Two all-staff program planning and evaluation workshops were held during the year. Speakers included Dr. David Baraga, Geno Bienek, Dr. Paul Warner, and Dr. Jack Brown. Friday Forums presented by the Department of Psychiatry included three sessions on the diagnosis, treatment and application of principles in working with patients with anxiety, with films and discussion by Drs. Warner and Brattensborg, and a forum on Incest presented by David Baraga, Ph. D.

The Mental Health Unit, the Department of Psychiatry, and Social Service Department conducted a team audit on adolescent care. Quality assurance measures and patient surveys are also conducted regularly.

Participation by unit staff in community programs include the Health Fair and National Hospital Week; staff also responded to requests by local organizations and schools to speak on mental health issues.

In order to facilitate more in-house teaching and consultation with other units, plus the need to add to our own staffing, a psychiatric nurse clinician will be added this coming year.

We continue to train students in nursing, occupational therapy and social service. Our program with St. Cloud Hospital School of Nursing was expanded this year.

Another psychiatrist has joined our staff as of July 1, 1980 -- Dr. Theodore Larson.

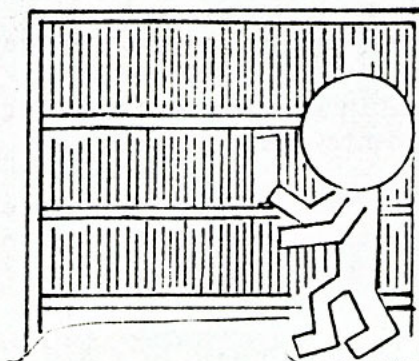
Dr. Paul Warner will again be Chief of Psychiatry for 1980-81.

Jean M. Laudenbach

Jean M. Laudenbach
Program Director, Mental Health Unit

Paul L. Warner

Paul L. Warner, M.D.
Chief of Psychiatry



DEPARTMENT OF RADIOLOGY

1979 - 1980

ACTIVITY	1979-80	1978-79
Fluoroscopic examinations	4,677	4,892
Other Radiographic examinations	40,549	41,668
Portable examinations	3,879	3,472
Special procedures:		
Vascular and Other Special Procedures	658	658
Myelograms	109	86
Arthrograms	212	219
Cardiac Pacemaker: Implant	85	77
Temporary	51	41
CT scans	3,416	1,065
Xeroradiography (Mammography)	437	396
Nuclear Medicine: Radioisotope Scans	1,204	1,656
I-131 Therapy	40	37
Ultrasonography	689	608
Echocardiography	264	266
Cobalt, deep & superficial therapy	6,986	6,835
Other Radiation therapy: Cesium/ Strontium 90/Treatment Planning	18	1
	<u>63,274</u>	<u>61,977</u>

The increase in patient activity is essentially due to the special imaging section, CT Scanning, with an average of nearly 13 procedures each work day. Our 18 months of experience with this new equipment has been extremely favorable because of the limited equipment down time, consistent and reliable diagnostic results and the positive support of the technical staff in providing this service on a 24-hour basis.

The quality control- quality assurance program continues to be an integral part of the overall Department function. The program now includes film utilization, which accounts for every sheet of film used in the department. A 96% to 96.5% of utilization has been achieved which is a very acceptable level compared nationally with 90-95%. Various examinations and discarded film are reviewed to determine if further improvements can be made.

Productivity standards will also be developed beginning with the new fiscal year based on a comprehensive study conducted by the Management Engineering Department and completed in May.

Planning for the new Radiation Therapy area, design and equipment selection are moving ahead within the scheduled time frame. Equipment selection, including linear accelerator, treatment simulator and computer treatment planning will be completed in the first quarter of the new fiscal year, and final plans for space requirements can then be completed.

The School of Radiologic Technology accepted 8 students for the training program beginning in September, 1980. Seven students completed training in August, 1979 and all were successful in passing National Registry examinations after graduation. All graduating students are employed, many in the immediate area.

Medical and technical staff were well represented at local, regional and national educational seminars during the past year, along with frequent department in-service educational programs on a variety of topics for both technical and supportive staff.

Harold R. Affeldt
Harold R. Affeldt, R.T.
Director of Radiology

Ralph E. Fedor
Ralph E. Fedor, M.D.
Chief of Radiology

DEPARTMENT OF SURGERY

1979 - 1980

SUMMARY OF STATISTICS ON SURGICAL PROCEDURES

Procedures	Inpatients		Outpatients		Total	
	1980	1979	1980	1979	1980	1979
<u>In the O.R.</u>						
General Surgery	2284	2183	271	203	2555	2386
Gynecology	746	773	44	27	790	800
Urology	602	656	68	56	670	712
Observation Cystoscopy	281	328	110	200	391	528
Orthopedics	1143	1069	149	142	1292	1211
Ophthalmology	385	359	43	37	428	396
Ear, Nose, Throat	652	679	85	72	737	751
Obstetrics	475	429	13	7	488	436
Neurosurgery	170	151	37	34	207	185
Dental Surgery	26	37	2	3	28	40
Organ Donations	5	--	-	-	5	--
Total	6769	6664	822	781	7591	7445
<u>In the Emergency-Outpatient Department (scheduled)</u>						
Proctoscopy					1399	1549
Other endoscopy					1188	662
Miscellaneous surgery					706	1093*
Total					3293	3304
*and/or preparation						
<u>In the Nursery</u>						
Circumcision					1022	933

During the 1979-80 year 7,591 surgical procedures were performed in the Operating Room Suite. Presurgical preparation for 1499 of the operations (20% of the total) was done in the Ambulatory Surgery Unit. About 50% of the 1499 patients (742) were discharged following surgery; the others, 757, were sent to a patient floor for inpatient care. For the majority of the 757 cases, admission to an inpatient floor following surgery was the preoperative plan. The pattern of so-called "outpatient admit" has been increasing and is commendable in that it reduces the hospital stay by one day for each patient. However, patients in this category do, in general, require somewhat more preoperative preparation than those discharged from the hospital following the operative procedure. This is a concern of the nursing staff and is being evaluated by the Surgical Suite Committee.

The number of general surgery procedures increased by approximately 5% over 1978 after a slight decline in 1979. This somewhat modest increase over 2 years and the decline in 1979 can be largely accounted for by the marked increase in endoscopic procedures during the same period of time. With the improvement of flexible fiberoptic endoscopic instruments, several procedures formerly performed in the operating room are now performed in the Outpatient Department. Notable examples are the large number of colonoscopy with polypectomy and bronchoscopic examinations. There does not appear to be a new development on the horizon similar to the flexible endoscopic instruments that will have a similar impact on the volume of cases in the operating rooms. It appears that with the current and projected population growth in this area that the present rate of increase will be exceeded, justifying the need for the expansion of the operating room facilities.

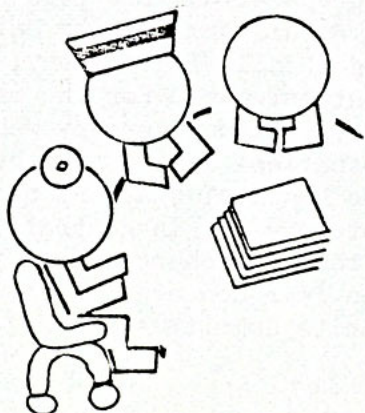
Dr. T. Kiesel, Board Certified general surgeon joined the department this year. He practices in association with Dr. C. Thuringer.

During the year members of the department have been involved in the planning of the expansion and renovation of the Operating Room Suite. The major needs identified by the hospital consultant, physicians, nurses, and other hospital personnel are being incorporated in the design. The additional two operating rooms, expanded ambulatory surgery area and lounge areas should meet the needs noted previously and improve the over-all efficiency of the unit. Improved air control and traffic flow design have the potential of improving the already very low rate of infections incident to the surgical procedures.

For the coming year finalizing the plans will be the immediate goal. Probably the greatest challenge to all the surgeons, anesthesiologists, nurses and personnel in the Operating Suite is to adapt to the working conditions during the period of construction. During the time when there is reduced operating space, more efficient use of space and time will be required, necessitating a great deal of flexibility and cooperation on the part of all of us.

Two audits of surgical care were completed. The first was on colon and rectum malignancy, the other on thoracotomy. Follow-up on the latter will be finished in September, 1981. The ongoing "tissue audit" begun in the early 1950's was expanded in April, 1980, to include all surgery. The monthly review includes infections, complications requiring further surgery, and deaths.

A word of appreciation is due to all who make up the "team" responsible for the successful outcome of a surgical procedure. . .the nursing personnel on the surgery floors, the ambulatory surgery unit, the operating suite, the recovery room and intensive care unit, along with the supportive personnel throughout the hospital.




Frank T. Brown M.D.
Frank T. Brown, M.D.
Chief of Surgery

DEPARTMENT OF UROLOGY

1979 - 1980

STATISTICS



	This Year 1979 - 1980	Last Year 1978 - 1979
<u>Adults</u>	987 patients 6345 days 6.4 days average stay 497 consultations asked 623 consultations given	1052 patients 7034 days 6.7 days average stay 501 consultations asked 664 consultations given
<u>Children</u>	90 patients 246 days 2.7 days average stay 25 consultations asked 27 consultations given	106 patients 338 days 3.2 days average stay 22 consultations asked 21 consultations given
<u>All patients</u>		
Cystoscopy only	281 inpatients 110 outpatients	328 inpatients 200 outpatients
Other urologic surgery	602 inpatients 68 outpatients	656 inpatients 56 outpatients
Presurgical care in A.M.S.	29 inpatients 173 outpatients	21 inpatients 148 outpatients

An educational program containing a review of basic and sophisticated urological procedures was developed this year for the nursing staff on 5 North and the float personnel who work there frequently. The Chief of the department assisted with planning the program and gave an inservice as part of the excellent "curriculum."

Highlight of the year was the addition to our nursing staff of an Enterstomal Clinician. Sue Omann accepted this position in May and after a formal training program will be working with inpatients and outpatients and will assist the nursing staff with special patient needs relating to ostomy care and wound management.

The Department completed an audit of management of torsion of the testicle and presented a Friday Forum on diagnosis of this entity and the necessity for prompt action when it is suspected. We feel sure that follow-up in fiscal 1981 will show a higher incidence of finding this situation early enough to correct it. Monthly review of all of the surgical procedures was begun in April, 1980.

The Department of Urology expresses sincere appreciation to the nursing staff for their ongoing cooperation and support in our combined efforts for superior patient care. We regret the loss to our patients of the services of Mr. Brixius who retired on March 7, 1980, after 39 years at St. Cloud Hospital.

Patrick B. Kavaney
Patrick B. Kavaney, M.D., Chief of Urology

ACCOUNTING DEPARTMENT

1979 - 1980

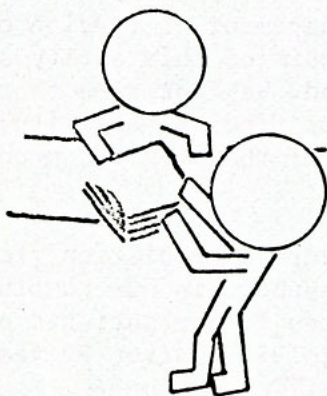
The past year has been filled with activity. Planning was done on our computerized general ledger system to give it on-line capabilities. This will enable us to do our own input to the system, thus eliminating the need to write our information on input forms and having Data Processing do the input. We're looking forward to this system being operational in August, 1980.

An inventory of hospital equipment was undertaken during the past year. In attempting to update equipment records to reflect the actual inventory and its location, a need to establish a hospital-wide numbering system for all equipment was clearly demonstrated. This project will be undertaken during the coming year and once started will be centralized in Accounting.

Another item planned in the past year to be carried out in 1980-81 is department remodeling. At the present time plans call for us to share the office with the workmen during remodeling, so bear with us, please.

The hospital and the Accounting Department again survived well the financial audits by various groups and agencies. The budget timetable was met and the proposed rate change submitted to the Minnesota Rate Review Commission by the deadline. At the time this is written the Commission has not met its deadline for comment, but all indications are that there are no major problems.

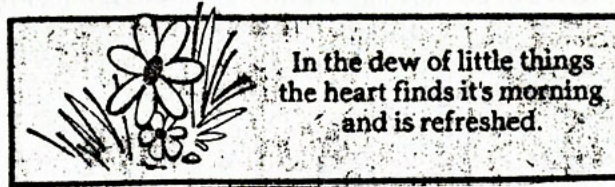
Last year we were looking at SHUR (System for Hospital Uniform Reporting) to add three to five people to this department and affect the amount of paperwork done by every reader of this report. This effort at "cost containment" by the federal government has been reduced to three letters, AHR (Annual Hospital Report), and, they tell us, the reporting detail and requirements have been reduced. Hopefully sanity will prevail, and we will not be speaking of implementing AHR next year.



Ron Spanier
Ron Spanier
Director of Accounting

ADMINISTRATIVE OFFICE SERVICES

1979 - 1980



Last year when I reported on the activities of the Administrative Office Services Department, I quoted a Sanskrit Proverb, part of which was "For yesterday is but a dream, and tomorrow is only a vision." Part of our "vision" became a reality during the latter part of fiscal 1979-80 with the addition of automated word processing equipment in the Department.

The over-all increase in productivity through word processing is estimated at about 35%. In repetitive tasks, where the correspondence secretary needs only to recall the original report/document and change specific words, phrases, or numbers (editing), a 40% to 50% increase in productivity has been achieved. One example might be the request for fifty original letters to fifty individuals, with the same basic message, but personalized for each recipient. It took the secretary one hour and forty-five minutes to accomplish the task in comparison to twelve and a half hours of continuous typing at approximately 55 w.p.m., provided that all of the letters were error free. We are continuously learning more and more applications and look forward to incorporating other departments into this centralized word processing center.

With the advent of the master plan-Phase II Project, as well as the other activities for which the executive personnel who we serve, primarily, are responsible, the workload in our department has increased, but I can report that the performance standards have been maintained with no addition of personnel.

To quote some of the statistics for the fiscal year, as we have reported in the past, personnel in the A.O.S. answered the telephone an average of 1,826 times a month for a total of 21,912 calls during the year. In connection with these calls, 644 messages a month, for a total of 6,988, were written and 606 calls a month, for a total of 7,272 were placed. 1,169 PDR luncheon tickets were issued; 3,771 meetings were scheduled in general hospital meeting rooms.

Our statistics show that 1,181,085 copies were made on the duplicating machines in A.O.S. and Medical Records, an average of 98,424 a month. 51 issues of the "Little Beacon" were produced in the department; the responsibility for typing, duplication and distribution of 254 issues of the "Today" as well as 51 issues of the "News Bulletin," was shared with the Department of Community Relations/Development.

The secretaries and Director of A.O.S. attended 268 meetings for 33 committees for which they are responsible for assisting in the preparation of an agenda, taking notes and, subsequently, submitting the minutes of the business transacted at these meetings.

Birthday cards were prepared and sent to employees, members of the Medical Staff, Board of Trustees and corporate membership on their birthdays, one of the many ways by which the Saint Cloud Hospital demonstrates it is "People Caring for People."

A random sampling of our postal services showed some 795 pieces of incoming and 887 pieces of outgoing mail were processed daily. Along with this, of course, is the distribution of the interdepartmental mail through the messenger services. The cost of postage in 1979-80 was \$42,439.50.

We look forward to the renovation of our department in the renovation/construction project whereby we will acquire additional space for our expanding services and, hopefully, the capability to modify the layout in the present area to eliminate some of the congestion and noise factor.

Recently I heard an eminent speaker say that "secretaries and clerks are the 'spark plugs' of every institution." I certainly agree with this observation and express my deep appreciation to the A.O.S. Team who perform the tasks assigned in a most professional manner.

Agnes K. Moeglein

Agnes K. Moeglein, Director
Administrative Office Services

ADMISSIONS DEPARTMENT

The fiscal year 1979-80 was again a busy year for the Admissions Department. 20,684 patients were admitted, an increase of 1,064 over the previous year. We also registered 27,599 outpatients, 1,672 more than in 1979. The total number of patients registered during 1979-80 was 48,282 or 2,736 more than in the previous year.

Our highest patient occupancy excluding newborns occurred on January 23 and again on February 22 when there were 447 and 449 patients respectively. The largest number admitted or registered on any one day was 200. The largest number of inpatients admitted on one day was 109. Our peak month was January when we registered 4,467 patients. (Ed. Note: Medical Records reports a midnight count for the preceding 24 hours, therefore they report February 21 as the day with 449 patients. The Admissions Department census is timed for early morning consideration of staffing needs.)

As a result of a study completed by the Management Engineering Department during 1978-79, a productivity efficiency standard was developed for the Admissions Department by Arvind Salvekar. A report is completed every payroll period. The year-to-date efficiency rating for 1979-80 was 100.4%. I have found this to be a very valuable tool in helping to assess and adjust staffing and wish to thank the Management Engineering Department for its assistance in developing this for our department.

The utilization review program continues to be very active in the review of patient care and need for acute inpatient services. In the past year 527 cases were referred to physicians for review of extended hospital stay. 223 patients received notices that they no longer qualified for Medicare/Medicaid coverage for inpatient hospital care. The Utilization Review Coordinators wish to thank the Medical Staff for their communication and cooperation in making the program effective, and a special "thank you" to the reviewing physicians for contributing their time and good will for review of extended stay cases.

On September 12, 1979, the Admissions Department took on the responsibility of registering guests for the second floor of the North Annex. These rooms were made available primarily for renting to outpatients who need to travel long distances for daily radiation therapy, for relatives staying with patients and for students. An unanticipated category was employees while they wait for an apartment opening. We began with four beds available and now have 17. From our opening date through June 30 there were 789 guest days. In addition to utilizing the facility, the public relations aspect of this project has been very positive.

The Admissions Department Staff is anticipating with some trepidation the challenge of effective and satisfactory patient room assignment and general smooth functioning of the department in the midst of renovation and expansion within our department, as well as the transfer of great numbers of patients and whole nursing units to new locations during the new fiscal year. We will do our best to serve you efficiently, however, we ask the patience of all --patients, physicians and fellow employees.

My sincere thanks to all of the loyal personnel who help to make the Admissions Department a challenging and rewarding place to work and to the entire hospital and Medical Staff for their cooperation and assistance in our care and concern for our patients.

Sister Marion Sauer, R.N.
Sister Marion Sauer, R.N.
Director of Admissions

ALCOHOL AND CHEMICAL ADDICTION CENTER

1979 - 1980

1979-80 would be described best as a year of expansion and adjustment for the Alcohol and Chemical Addiction Center. During 1979-80 we saw considerable remodeling throughout the hospital that had quite an impact on programming, patients and staff in terms of noise, dust, and finding rooms not disturbed by the remodeling. Such remodeling, however, has allowed us to move all of our inpatient services to 3 Northwest and 3 North, which will facilitate better communications with physicians and staff and allow for better coordination of treatment planning. The North Annex is presently being remodeled to better accommodate our outpatient program, which, through the addition of a second full-time counselor, expanded from a capacity of ten to fifteen patients. The North Annex will also accommodate our Aftercare Program which has also expanded considerably over the last year, averaging almost a hundred participants weekly. Our family treatment program will continue to offer day-long workshops for family members. During 1979-80 that program served to help 915 participants understand family aspects of chemical dependency.

The record of total patient days since the opening of the Alcohol and Chemical Addiction Center in 1971 reflects a continued pattern of growth:

<u>Inpatient Days</u>		<u>Outpatient Days</u>	
1971-72	3,872		
1972-73	4,997		
1973-74	7,875		
1974-75	9,372		
1975-76	9,518		
1976-77	10,964		
1977-78	11,355		
1978-79	14,727	1978-79	650
1979-80	15,444	1979-80	1858

The Alcohol and Chemical Addiction Center served a total of 562 patients during 1979-80 (354 adult inpatient, 104 adolescent inpatient and 104 outpatients). As in the past years, these patients were drawn from a large geographic area: 380 from the four-county Central Minnesota area--Stearns, Benton, Wright and Sherburne Counties; 179 from other counties and 3 from other states.

Of the total patients served, 199 were female and 363 were male, ranging in age from 12 to 71. These 562 patients were admitted by a total of 58 different physicians. 391 were diagnosed alcoholism, 178 chemical abuse and 50 co-dependency (adult or adolescent adjustment reaction). The average length of stay for treatment for inpatients over-all was 36.9 days including pass days. The average length of stay for outpatients was 17.9 days.

Referrals to the Alcohol and Chemical Addiction Center came from the following sources:

Home	362	Court referral	21
Detox Center	75	Women's Center	2
Jail	3	Foster Home	1
Other hospitals	5	In-hospital transfer	74
Central Minnesota Mental Health Center			12

Upon completion of treatment our patients were referred in the following manner:

Home	389	Halfway House	21
Inhospital transfer	39	Foster home	4
Other hospitals	17	Other	6
86 left against medical advice.			

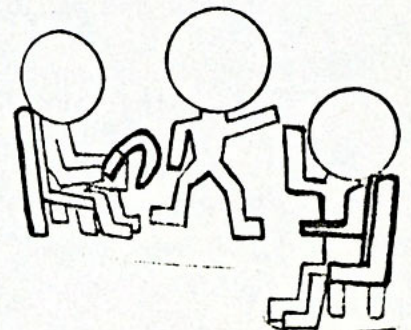
As this was my first year as Program Director of the Alcohol and Chemical Addiction Center, I would like to take this opportunity to thank all the physicians and staff who helped to make the past year a successful adjustment year with continued growth and development. Some of the unit's accomplishments this past year include:

1. Expansion of the Aftercare programming under the excellent direction of John Latson who was hired during the year. This program offers a sixteen week structured program and has maintained approximately 100 weekly participants.
2. Creation and implementation of patient workbooks designed for the adolescent program, adult inpatient program and outpatient program.
3. Implementation of ongoing patient satisfaction survey and patient outcome studies reflecting patient progress six months and twelve months subsequent to treatment.
4. Expansion of outpatient treatment program to fifteen with the addition of Bob Daniels and Bev Davis who have done an outstanding job in providing outpatient treatment services to the community.
5. Expansion of family treatment program (91 treatment days in the year)
6. 64 different presentations by A&C staff on various aspects of chemical dependency to community groups, schools, church organizations and hospital inservices
7. 148 chemical dependency consults requested by 40 different physicians on other medical floors

As in the past, the Alcohol and Chemical Addiction Center staff continued to upgrade their skills via participation in many community workshops and training programs in the chemical dependency field as well as participation in hospital inservices in the following areas: Family Systems, Psychological Testing, Rational Behavior Therapy, Gestalt Therapy, and Relaxation Techniques.

During the coming year the Alcohol and Chemical Addiction Center will make every effort to continue to provide quality care to the chemically dependent individual and families.

James L. Forsting
James L. Forsting
Program Director



BUSINESS OFFICE

1979 - 1980

Business Office personnel have the duty of collecting payment for services received by patients from all of the departments in the hospital as well as from the personnel working here, so that the St. Cloud Hospital may continue to give these services to the many who come for them.

During the fiscal year the Business Office staff collected \$28,622,411.74. This was accomplished by increased efforts to collect from patients at the time of discharge and increased pressure on all third party payers who are billed for 71% of the accounts. We have also streamlined our collection procedure regarding out-patient accounts.

Our greatest amount of contact with the patient and his family is at the time of discharge, although we continue to work closely with the Social Service Department on patients referred to their office for possible financial assistance. We also obtain insurance coverage information on the patient and assist him in setting up a plan for payment of the balance of his account or in obtaining assistance from a welfare agency when necessary. Patients are assisted with budget counseling or obtaining a loan if necessary.

We now have two new Patient Representatives whose responsibility is to create good personal liaison between the patient and the hospital for handling patient financial problems. They assist the Director of the Business Office with processing accounts for Hill-Burton. Free care given during the fiscal year was \$220,000.

We can be of great service to the patient by our courtesy in answering the many questions they have about their bills and by filling out their insurance forms so that they are able to collect their benefits from insurance companies. We assist patients in completing claim forms when they are unable to do so themselves. When the patient leaves our office, he knows how the bill is being handled and what we expect of him.

The Business Office has a consulting service for physicians' offices to assist their staff in the collection of third party pay. The doctor's office staff comes to our office and spends some time with our office personnel in order to find out what information they need to obtain from the patients and the procedure to be used in billing third parties. The Commercial Insurance Clerks also provide the physician's staff with a photostatic copy of the list we maintain of the names and addresses of insurance companies, unions and employers that we bill frequently.

Although it is less gratifying to take than to give, we believe that the Business Office can be of great service by courteous, efficient and proper methods of collecting patients' accounts. This continues to be our goal. If we accomplish it, the St. Cloud Hospital will be able to continue to give service.

Wayne R. Lauer
Wayne R. Lauer

Director of Business Office

CENTRALIZED PURCHASING AND MATERIALS MGT.

1979 - 1980

The proposed Materials Management re-organization of the Central Service Department into two separate departments, (1) Processing & Sterilization Center and (2) Distribution Center, was completed and is ready for the physical change when construction plans permit. New manuals, job descriptions and budgets were completed for the new areas. The new construction plans for the Distribution Center, located on basement level were finalized and approved. Construction plans are being developed for the Processing & Sterilization Center to coordinate instrument picking, case cart system, sterile and clean supply distribution for Surgery and Anesthesia Departments.

The Processing & Sterilization Center processed and sterilized 254,037 items for various departments and nursing units.

The Distribution Center dispensed 235,639 chargeable items. It dispensed 39,040 parenteral solutions and applied 24,909 warm pack treatments. The Cart Exchange System recovered 6,790 lost chargeable items. Dollar value recovered was \$23,271.85 for the fiscal year.

The Print Shop activities continue to increase. A total of 3,236,572 multilith impressions were the result of 3,407 multilith jobs, 2,064 engraving units and 465,694 miscellaneous units of printing.

The Laundry Department Policies and Procedure Manual and job descriptions were updated during the fiscal year. The Laundry Department processed 1,798,456 pounds of laundry that included 318,819 sheets, 131,572 bath blankets and 12,101 pounds of laundry for the Detox Center.

The construction plans for the new receiving dock and additional storage space have been finalized and approved. The Central Storeroom received 99,315 units of freight, dispensed 841,338 units and made 15,430 local pickups.

Materials Management Policies & Procedures Governing Sales Representatives and the Procurement of Supplies, Equipment and Services were approved by the Administrative Council on August 1, 1979. Purchasing will investigate the possibility of an on-line computer terminal in the Purchasing Department to keep them informed on changing stock conditions, and for ordering.

Maynard Lommel

Maynard Lommel
Director of Centralized Purchasing
and Materials Management



COMMUNITY RELATIONS AND DEVELOPMENT

1979 - 1980

New faces and new places characterized the Community Relations Department during 1979-80.

During this fiscal year Edna Grabuski, Richael Weinand, Diana Heinen, Rita Lahr and Sue Flaschenreim joined the Telecommunications Unit, replacing retirees and transfers. Anne Theis was named Publications Coordinator, Diane Coppock was named Community Relations Coordinator, and Jim McConnell began his duties as Department Director.

With all of the renovation and building underway, many of the department offices were relocated temporarily awaiting completion of permanent quarters. The patience and cooperation of the entire department staff is much appreciated.

The regular department functions--publications, tours, exhibits, etc., continued on as usual with some minor modifications. Employee publications are enjoying more employee input, both from the Publications Committee and from employees generally.

Telephone traffic surveys indicate that the switchboard attendants are handling nearly 13,000 phone calls a week. As patient census, referrals, consults, etc., increase, so does the telephone traffic.

Speaking of consults, the Information Desk staff now processes over 400 a month.

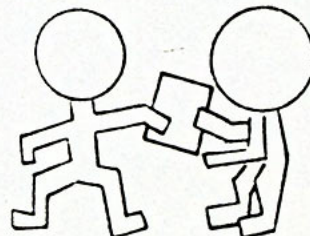
Major exhibits such as a Community Health Fair and National Hospital Week held at Crossroads Shopping Mall, and Sesquimillennium events held at St. Cloud Hospital were enhanced by new display panels and an increase in photo usage. Over 20 departments were involved in one or more exhibits this year.

The Community Relations Department continues to stand ready to assist all departments--patient care, support and staff departments---with their communications and promotional needs.

We are thankful to the many helpful souls who made a trying first year for so many of us a bit easier with a smile, a word of encouragement, and a helping hand.



Jim McConnell
Community Relations Director



CONTINUING EDUCATION DEPARTMENT

1979 - 1980

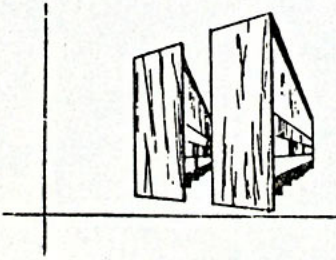
The Systems Approach to Education at St. Cloud Hospital

The 1979-80 year saw the Continuing Education Department staff developing, gaining approval, and implementing educational systems for key educational result areas. We chose to use the systems approach to gain consistency in the education programs offered for employees, patients, and the community. The following educational systems and programs have been implemented:

1. Orientation and Basic Training. The general orientation program was revised in April, 1980, for all new employees, affiliating students, and volunteers. In June, 1980, a new Nursing Orientation Program was implemented to meet the need of five departments employing nursing personnel.
2. Staff Workshops. Approximately 190 hours of education were offered in 41 workshops to approximately 2,480 people in 1979-80. Most of the workshops met Continuing Education requirements for relicensure/recertification.
3. Patient Education. During 1979-80 the "I Can Cope" and the "Weight Reduction" Programs were implemented for patients, family members, and the community.
4. Community Health Education. Coordinating community health education programs is a new function of our department. We have maintained the Heimlich, Sarah, and Quit Smoking Programs, and planned the Healthy Living Series for 1980-81.

The learning resource materials have expanded during 1979-80 with an increase in the core collection in the Health Science Library. Media services has also had the addition of color videotaping equipment. We look forward to 1980-81 to evaluate the approved educational systems, and to develop a Supervisory Development System for St. Cloud Hospital.

We wish to thank the Continuing Education Department staff, students, and volunteers for their creativity and commitment to offer educational programs to our employees, patients, and the community. I also want to thank the numerous employees, patients, physicians, and community representatives who gave their time and talent to move education ahead for St. Cloud Hospital.



Sally J. Grabuski

Sally J. Grabuski, Director
Continuing Education

DATA PROCESSING DEPARTMENT

1979 - 1980

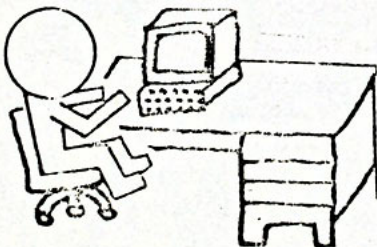
During the past fiscal year our greatest programming effort was the conversion of the Medicare Log and the General Ledger system to utilize the Image Data Base system. "Image" is a complex set of software supplied by the computer vendor, which allows the access of information by many different keys or types of information. It also allows the master files or major sets of information, (accounts, records of patients, etc.) to be updated directly by way of a video display terminal.

A third system, Payroll & Personnel, required nearly eight months of effort for a similar conversion to Image, and this system should be ready for installation near the Fall of 1980. The conversion to the data base software has been extremely time consuming when compared to the development of a batch system where input is manually coded and the programs run one at a time for preparation of all reports. These conversions could be done more rapidly by contracting for the project with a commercial service bureau, but the cost would be nearly \$80,000 due to the high hourly rate connected with these firms. This would tend to eliminate any savings that might ensue, since it would probably require nearly 20 years to recover the initial investment.

Direct access to computer files (using a video display terminal) can have some direct benefits for management. Though the time savings may be minimal, there frequently develops standardization of individual tasks, simplification of procedures, and controlled training of new personnel. This kind of control normally is seen after a system has been fine tuned according to the needs of the user department.

Some of the other activities during the past year have helped us to determine longer range plans for the Admitting and Pharmacy System. The need to determine drug incompatibility checks, as well as the expected desire to expand patient file access to other departments, have prompted us to prepare for an updating of the IV Phase computer system. This may involve completely new sets of programs, a computer replacement for the IV Phase system, or both. Though a number of hospital systems have become available throughout the country, the majority are extremely costly and display some undesirable price/performance ratios.

During May and June we made some preliminary checks on available systems and this effort will be extended into the new fiscal year. Our goal will be to select a system that will provide some capability of maintaining admitting information on a historical basis, generate tests for drug incompatibility, and allow for potential use of the patient files by Medical Records and the nursing units.



Terry Heinen

Terry Heinen
Data Processing Manager

DIETARY DEPARTMENT

1979 - 1980

	1979 - 1980	1978 - 1979
Total meals served	654,272	646,854
Daily average	1,788	1,772
Meals served to patients	378,815	369,011
Daily average	1,035	1,010
Modified diet percentage	31.8%	31.5%
Other meals served	275,457	277,843
Daily average	753	761
Diet counseling	1,992	1,919

Patient meals increased in proportion to the patient census. The components of "Other Meals" are more interesting than the total. Approximately 2500 fewer employees purchased meals in the PDR. 4100 more guest meals were served in the PDR and in meeting rooms. There were 3500 more home-delivered meals. One Sisters' dining room remained open during July and August, 1978, so that closing accounted for 6,000 fewer meals in the 1979-80 total.

Patient Services

The varied aspects of nutritional care and food service for patients continued to be the major function of the department. The clinical dietitian staffing schedule has been revised to assign four dietitians instead of three to specific nursing units on weekdays. Two additional dietitians are assigned as regular relief in the clinical areas. The dietary policies and procedures involving nursing service were revised and approved by both departments.

An enteral and parenteral nutrition committee activated by the Medical Staff includes a clinical dietitian as a member of the committee.

A Weight Control program for outpatients was initiated. The behavioral modification program is lead by a psychologist with a recreational therapist and a dietitian as members of the teaching team. Dietitians presented the nutrition portion of the Stress workshop, the Wellness program and the I Can Cope course offered by Continuing Education. A dietitian was contracted by the Minnesota Services for Children with Handicaps to provide nutrition education at the clinics held in St. Cloud.

Administrative Services

Some changes were made in staff assignments in addition to those mentioned earlier. The overall responsibility for quality assurance in both the patient care and food service management was assigned to a part-time administrative dietitian. The qualifications for new supervisors in the service areas have been redefined and include prior education and training.

The plans for the new PDR were completed. The serving bay and dining room will be located directly north of the kitchen.

Staff Development and Education

Plans were developed and approved to participate in a statewide dietetic internship in association with the University of Minnesota. The proposal is awaiting approval by the American Dietetic Association. If a favorable decision is received in July, the first class of interns will begin in September.

One student from Alexandria Area Vocational Technical Institute is completing work experience as a Dietetic Assistant. The high school DVR program was continued with two students working here from September to June.

Employee inservice had programs on safety, sanitation, body mechanics, CPR and fire safety. Additional inservice topics included prevention of nutritional loss in food preparation and handling, food selection, self esteem, and leisure awareness.

Continuing education of dietitians emphasized nutritional care in specific diseases, patient care and administrative audits, and legislation relating to nutrition.

Plans for the coming year include more intensive work in defining and auditing standards in patient care and food service management. A major project will be to move the personnel food service to the new location. The system for stocking and delivering supplies outside the department will be evaluated and revised.

We thank our department personnel and those in other departments for their support and cooperation during the past year.

Mary Schoffman
(Mrs.) Mary Schoffman, R.D.
Director of Dietetics

ECG, EEG, AND EMG DEPARTMENT

1979 - 1980

	1980	1979	1978
Electrocardiograms, Inpatient	9,558	9,497	9,546
Electrocardiograms, Outpatient	575	583	577
Electrocardiograms, Rhythm Strips	128	N/A	N/A
Electrocardiograms, Exercise Test	318	420	273
Holter Recorder and Scans	524	318	211
Pacemaker Follow-up	555	370	241
Cardiac Rehabilitation	38	N/A	N/A
	<u>11,696 (4% growth)</u>	<u>11,233</u>	<u>10,868</u>
Electroencephalograms, Inpatient	808	725	778
Electroencephalograms, Outpatient	477	357	327
	<u>1,285 (19% growth)</u>	<u>1,082</u>	<u>1,105</u>
Electromyograms, Inpatient	131	35	N/A
Electromyograms, Outpatient	427	111	N/A
	<u>558 (59% growth)</u>	<u>146 (5 mo.)</u>	

The ECG - EEG - EMG Department has again experienced growth in all areas. The ECG area projected 6.3% and accomplished 3% growth. Stress testing is the only modality to decrease in number performed. EEG and EMG modalities increased 19% and 59% respectively. This increase is attributed to expansion of the number of Neurologists on the Medical Staff.

Interpretation of electrocardiograms was performed by the following Internists: Dr. J. Ballantine, Dr. H. Engman, Dr. F. Engman, Dr. D. Hanson, Dr. James Kelly, Dr. W. Lindquist, Dr. H. Windschitl, Dr. P. Moran, Dr. M. Stiles, Dr. T. Luby, Dr. R. Thienes, Dr. N. Reuter, and Dr. R. Elg.

Electroencephalograms are interpreted by the Minneapolis Clinic of Psychiatry and Neurology, LTD., Dr. J. Romanowsky and Dr. K. Larson, who also both perform and interpret electromyograms.

The ECG-EEG-EMG Department continues to upgrade equipment and modify space. We are planning for expansion and renovation of the 1 South area.

Continued growth in all areas is projected. We will continue to upgrade and evaluate our equipment. The department will strive to meet the diagnostic needs of our patients and physicians.



Michael G. Patton
Director, ECG - EEG - EMG Department

EMPLOYMENT DEPARTMENT

1979 - 1980

A review of the 1979-80 objectives for the Employment Department reveals that we are on target.

1. The development and implementation of a system for checking work references brings us into compliance with JCAH requirements.
2. An EEOC requirement for still another form to maintain a tracking system for all applicants identifying race and sex has been developed and implemented.
3. Annual review of employment-related personnel policies and procedures helps assure that they meet the changing needs of St. Cloud Hospital and changing equal-employment-opportunity regulations, both federal and state.

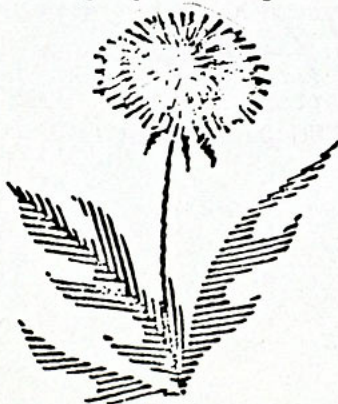
A change in our staff occurred with the retirement of Esther Merkling, employment interviewer. Esther was an employee of the hospital for 26 years and of the Employment Department since its inception 11 years ago. The new face you see is Wes Pruett, her replacement.

Some activities handled by our staff this year are:

Applications (new and renewed)	3,216
Interviews conducted	1,696
New employees hired	416
Leaves of absence processed	116
Employees on LOA returned	107
Employee status changes for transfers, promotions, full to part-time and part-time to full-time	299
Exit interviews held	197
Number of positions filled by new employees, LOA return- ees, promotions, transfers, etc.	822
Positions open June 30, 1980	52
Employment turnover rate	22.9%

Welcome to our staff and St. Cloud Hospital, Wes, and thanks to Pat, Wanda and Barb for doing a superior job for another year. A special thanks to the staff of Administrative Office Services for helping us with our clerical work load this past year.

The Employment Department is here to serve all departments. Please call on us.



Pauline Page
Pauline Page, Director
Employment Services

DEPARTMENTAL PERSONNEL

<u>DEPARTMENTAL PERSONNEL</u>	<u>FULL TIME</u>	<u>PART TIME</u>	<u>FULL TIME EQUIVALENT</u>
<u>1979-1980</u>			
Executive Vice President	1		1
Associate Administrator	1		1
Assistant Administrators	6		6
Director of Continuing Medical Education	1		1
Nursing Service	272	323	448.9
Surgery	24	20	35.8
Admissions	7	15	16.9
Anesthesiology and PAR	22	9	28.2
Housekeeping	54	56	83.4
Pharmacy	12	4	14.8
School of Nursing	17	8	23.4
Laboratories	36	16	47.1
Radiology	25	19	35.6
Medical Records	25	14	32.8
Dietary	62	52	91.2
Emergency-Outpatient	10	22	24.2
Rehabilitation Center	45	19	54.1
Mental Health Program	23	29	42
Alcoholism Treatment Program	25	12	33.5
Social Services	5	0	5
Psychology Services	1	0	1.9
Spiritual Care	6	2	6.3
ECG-EEG	7	3	9.5
Business Office	21	7	25.8
Centralized Purchasing & Materials Management	47	34	68.3
Data Processing	6	5	9.2
Accounting	5	1	5.3
Wage & Benefits	7	3	8.4
Administrative Office Services	7	2	8.3
Employment Department	5	1	4.9
Continuing Education	7	4	9.2
Volunteer	4	2	5.1
Coffee Shop	1	7	4.0
Management Engineering	3	0	3.1
Engineering	31	5	34.7
Development and Community Relations	11	13	17.7
Medical Staff Office	2	0	2
	<u>844</u>	<u>707</u>	<u>1249.4</u>



On July 5, 1980, 32 employees were on LOA

ENGINEERING DEPARTMENT

1979 - 1980

Engineering Services Department (Power Plant, Maintenance, Electronics, Building & Grounds, Security & Safety) provides services for planning, organizing, implementing, supervision, installation and maintenance necessary to maintain boilers, pumps, physical plant, utilities, heating and cooling systems, and electronic communications, which provide the physical environment for patient care. The Department also maintains operational and dependable the supportive mechanical, electrical, pneumatic, electronic and biomedical equipment necessary for patient care and treatment. Supportive department equipment--Dietary, Laundry, Housekeeping, Central Service, Occupational Therapy, Physical Therapy and others--is also maintained operational.

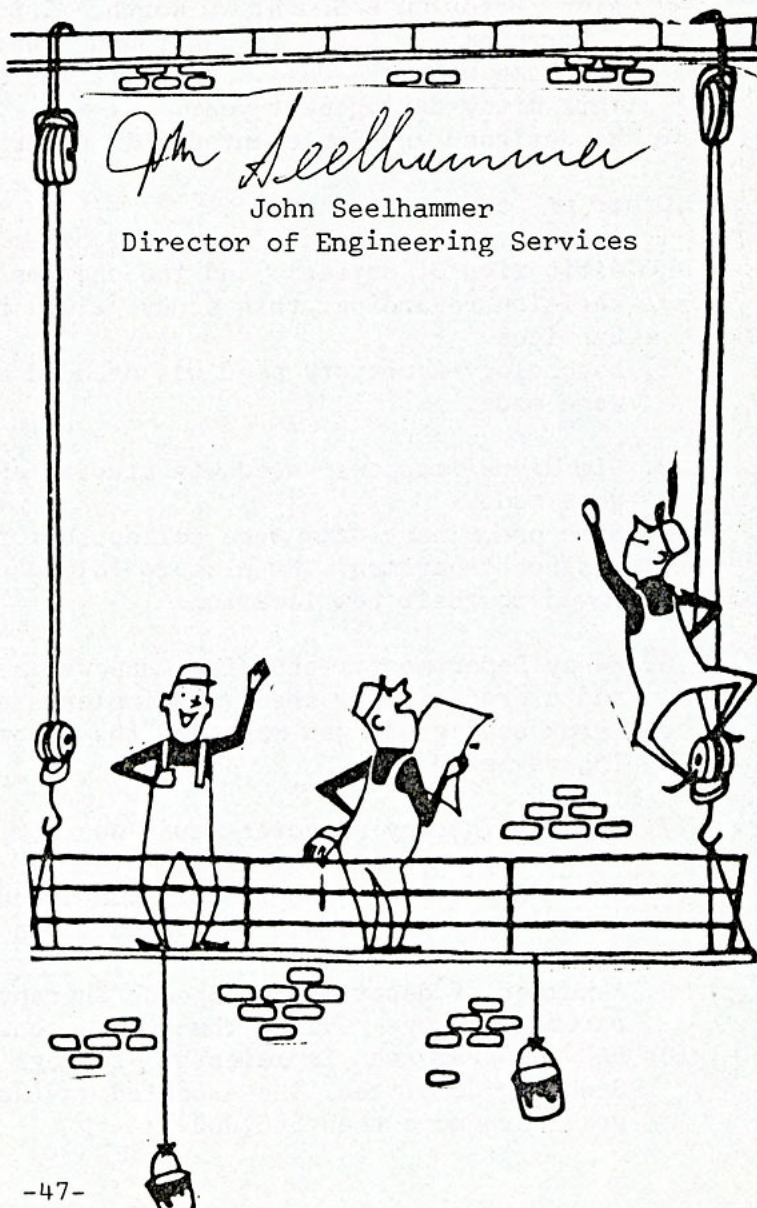
Services are provided for hospital safety, safety committee, safety programs, fire prevention, parking, parking control, key control, building and personnel security, interior and exterior aesthetics, building maintenance, energy conservation, grounds maintenance, snow removal, car starting, trash removal, incineration, communications systems, pneumatic tube system, television, equipment selection and modification, department layout and renovation.

The department employees have the skills of power plant operators, plumbers, welders, carpenters, electricians, painters, mechanics, masons, plasterers, refrigeration and air-conditioning mechanics, electronic servicemen, gardeners, and security and safety officers.

In addition to the task of maintaining the hospital facilities and equipment operational this past year the Department, through the dedicated efforts and cooperation of department personnel, was able to complete many projects. The following are representative of projects completed by personnel of this department:

1. Assisted in developing plans for expansion of St. Cloud Hospital
2. Upgraded the fire alarm system for water main supervision
3. Built carts, cabinets, shelves, desks, counter tops for departments of the hospital
4. Made improvements to facilities to conserve energy and planned additional changes which, when completed, will make a further contribution to reduction in energy use. Some things completed this past year are installation of additional storm windows, infrared scan of equipment, upgraded heating control devices, additional steam pipe insulation, additional light control monitoring by security, removed additional light bulbs and ballasts, additional replacement of bulbs with lower wattage-higher efficiency bulbs, disconnected air conditioners which hospital could do without and computed a study of energy consumption
5. Added an air compressor to increase capacity of compressed air
6. Built and furnished an electronic shop for maintaining medical and facility electronics equipment
7. Installed two check valves in the main water supply lines
8. Remodeled an area for expansion of blueprint storage and control
9. Constructed additional sidewalks for hospital grounds
10. Replaced water softener tanks for hospital water supply
11. Replaced hospital well and supply lines which provide hospital cooling water and secondary water supply

12. Made major repairs to hospital air conditioning-refrigeration equipment
13. Completion of hospital Fire-Safety-Disaster Manual
14. Installation of Halon fire extinguisher system for data processing
15. Provided some services to Assumption Nursing Home and St. Benedict's Center
16. Major roof repair for North Annex
17. Tuckpointed areas on hospital building and repaired cap on smoke stack
18. Restriped south parking lot in order to provide space for 50 more cars
19. Upgraded hospital facility to meet fire codes--fireproof application to 4 North lounge cabinets and planned sprinkler for that area; modified many smoke doors and vision panels, replaced 33 doors with fire-rated doors at School of Nursing, and added more smoke detectors to hospital and School of Nursing
20. Provided body mechanics inservice for management personnel
21. Developed a monthly department safety inspection for entire hospital facility
22. Reviewed hospital television system and made recommendation for upgrading and expanding the utilization of television for patient use and training



MANAGEMENT ENGINEERING

1979 - 1980

A number of things were accomplished this year. Some of them are given below.

A. Routine activities

1. We analyzed quality control reports every pay period and prepared quarterly summaries.
2. Through the forms management program we saved more than \$5,000 over what we paid in the past. If we consider the effects of inflation, the effective saving is more than \$10,000.

B. Nursing Service projects

1. We finished Intensive Care Unit staffing study. The PETO program for that unit is designed and is in the testing phase.
2. We finished the audit of PETO program to evaluate conversion factor on 6 South, 6 North, 5 South, 5 North and 2 Northwest. Later it was found that there were some problems with the data, hence it was decided to repeat this study during next year.
3. We designed and implemented PETO program on 4 North.

C. Other projects

1. An analysis was made of the cost of Emergency Room classification of patients and the charges made to them. The decision regarding this study will be made by Fiscal Services.
2. Psychology secretary need was studied and recommendations were made.
3. Dietitians' manpower need was studied and recommendations were made.
4. Some preliminary data were collected for engineering maintenance department. We plan to follow up after they have moved to their new location.
5. X-ray Department technician manpower need study was made and a productivity sheet was implemented.
6. Xerox need study was made and the recommendations are being reviewed.
7. Physical Therapy manpower study was completed and the productivity sheet is redesigned.
8. Several meetings about admission scheduling system were held. This will again be evaluated in the next year.
9. A number of departments--Speech Therapy, EEG, and Respiratory Therapy--revised the quality control questionnaire.
10. BAD program was implemented through Cost Containment Steering Committee. The expected savings through the program are more than \$46,000.

D. Projects underway

1. 3 South staffing need and PETO program are being evaluated.
2. A similar study is planned for 2 Northwest.
3. Occupational Therapy staffing need is being studied.

I will assume the position of Assistant Administrator in charge of Quality Assurance/Risk Management. Ashok Mehrotra will assume the position of Director of Management Engineering. Lois Antonen joined us as a management engineer. I want to thank all people who helped me in management engineering and would like to wish good luck to Ashok and Lois.



A handwritten signature in dark ink, appearing to read 'Arvind Salvekar'. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Arvind Salvekar
Director of Management Engineering

MEDICAL RECORDS DEPARTMENT

1979 - 1980

"Firsts" are always great material for the annual report--a "first" in the Medical Record Department is more than 20,000 inpatient medical records in one year. To be exact, 20,621 inpatients left the hospital in fiscal 1980. For each one a medical record was analyzed for completion, content and accuracy and processed for use in statistical reports, insurance, quality assurance, and data banks for research and study.

1980 was a year of preparation for the survey by the Joint Commission on Accreditation of Hospitals which actually happened at the beginning of the new fiscal year, July 7, 8 and 9 of 1980. Outcome and process audits were done by clinical departments of the Medical Staff and by hospital departments. The Medical Record Department played a direct or indirect role in assisting with their completion. In 1979, however, JCAH requirements for medical auditing changed and the emphasis is now on correction of identified problems. The chief purpose of an audit in the new quality assurance milieu will be to show that a change in patient care has been effected. There is no longer emphasis on completion of a specific number of audits annually.

In March the Medical Record Department initiated expansion of the longstanding tissue audit of surgical cases to include all surgical procedures. Physicians now review monthly all of the surgery done in each clinical department, whether or not tissue is removed.

Plans for expansion of the Medical Record Department office area to the Archives was changed significantly when hospital planners decided to add a floor under the new personnel dining room on the north side of the hospital. The room will be large enough for at least four desks in addition to space for continuing the functions now carried out in the Archives. Present plans are to move the coding and abstracting work to that area.

In Spring the Professional Services Review Organization (PSRO) surprised us. We were to be working directly with them by March 1, 1980, but their budgetary limitation obliged them to designate our area, and one other of the five into which central and northern Minnesota are divided, as areas whose obligations are limited to sending them identification, diagnosis and surgical procedure on all Medicare/Medicaid patients.

Much time was spent learning and using the new coding system, ICD9CM. Following initial directions from PSRO we coded diagnoses and procedures in great detail. PSRO has now retracted that directive and requires coding of only significant diagnoses and invasive procedures, which significantly reduces the amount of time needed for coding. Miss Jean Mavetz was appointed supervisor of coding and abstracting, a new position in the department. A project for 1981 is coding of ambulatory surgery and emergency room patients.

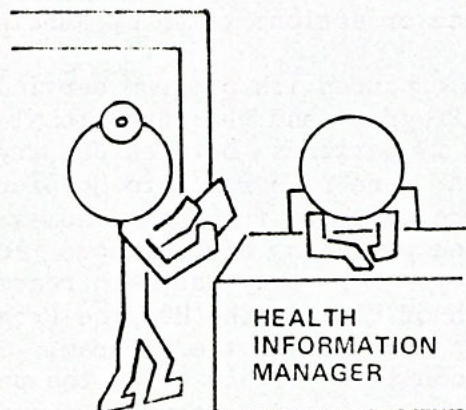
In June a medical records consultant, Mrs. D. Lindemanis of Mercy Hospital, Charlotte, North Carolina, reviewed procedures in the department and recommended changes designed to improve efficiency.

The department looks forward to a new year that will be filled with change.....new electronic typewriters that are faster and, best of all, almost silent.....a revised schedule for routine procedures that calls for daily completion of coding and abstracting.....clerks to assist the secretaries with peripheral non-transcription tasks.....moving into the new archives, or at least planning the move if construction is delayed.

I want to take this opportunity to say "God bless you" to all of the Record Room employees who have worked with me, to the supervisors I have had, the physicians and to everyone with whom I have worked during my 29 years in the Medical Record Department. During that time the department has grown from 5 to 37 employees. Medical record components and requirements have increased tremendously as hospital care expanded in scope, variety and quality of services, and became more and more subject to scrutiny, especially by government bodies. There were many challenges and the work was always interesting. I am sorry for the difficulties I caused for others--I hope they will forgive and forget. As I take on new work at St. Benedict's Convent, I will remember with prayerful gratitude my life and work at St. Cloud Hospital.

Sister Mary Schneider

Sister Mary Schneider, R.R.A.
Director of Medical Record Services



NURSING SERVICE DEPARTMENT

1979 - 1980

The truly great accomplishment of the Nursing Service Department continues to be caring for the patients that come into our hospital. This commitment to our patients continues because of almost 600 dedicated Nursing Service employees who unselfishly give their time, knowledge and skills 24 hours a day, every day. Our nursing staff includes the following personnel:

RN.	298
Clinician	6
LPN	146
Nursing Assistant	63
Del. Room Assistant . . .	6
Orthopedic Assistant . .	5
Urological Assistant . .	10
Transcriber	55
Sec./Staffing/Scheduling.	9
TOTAL	598

At the same time, the Nursing Department was involved in several projects to improve care to our patients. One of these, the Chart Documentation Project, involved numerous Nursing Service personnel in reviewing and revising our charting forms. The outcome of their evaluation is a decrease in the number of forms, a change to one ink color, use of military time, and a consistent chart order.

In our continuing efforts to insure safety, we studied ways to decrease needle punctures and back injuries. As a result of the staff's study, policies and procedures were revised, and inservices were held to orient staff to needle cutters and new transfer devices.

The patient classification system, PETO, was audited through the cooperation of the nursing staff and Management Engineering, in order to check on whether the classification accurately reflects patient needs. The Assistant Directors of Nursing and Head Nurses have developed a way to evaluate the PETO process and use on a day-to-day basis.

The Department was involved in several new expansions. In January we initiated a newsletter, "Nursing News," in order to expedite communication of new or revised policies and procedures, and to facilitate information throughout the Department. We have expanded it to include reminders and a section sharing good ideas or actions taken by Nursing Service personnel.

The Department also expanded its program services to patients through addition of the Hospice Program and the Enterstomal Therapy Program. The Hospice Program admitted 27 patients between January 7 and June 30, 1980. Sixteen of these patients were referred into Hospice before discharge from the hospital, and 11 were referred from their homes by family, clergy or physician. Five of these patients died at home and 2 in nursing homes. Seven died in the hospital where they had been readmitted for symptom control. The average length of time in the Hospice Program is 51 days. Several physicians have been involved in the program, as well as the 5 public health agencies of the counties within which the patients resided. Education of the public to the goals of a Hospice Program has been the goal of

the Hospice Coordinator who has spoken at 30 meetings of organizations, churches and civic groups.

The Enterstomal Program began in March with the addition of an Enterstomal Nurse Clinician. This Clinician is being trained as an Enterstomal Therapist at Abbott-Northwestern Hospitals. After completing the training program, the therapist is able to teach inpatients stomal care. This Nurse Clinician will continue to teach nursing personnel care of the enterstomal patient. Eventually, this will provide a service to the St. Cloud community.

The Nursing Service Float Pool expanded the Department's services to other departments needing nurses to fill temporary needs. This began with 6 nurses oriented to the Mental Health Unit in December, and 1 nurse oriented to PAR in June to help with summer needs. Plans are in process for extensions to the Emergency Room.

Construction and renovation have been in progress all of 1979-80. The work with the architects has involved many Nursing Service employees in designing, ordering equipment and planning the moves to the new nursing units. This has meant hours of study, piloting new equipment and trying out the mock-up designs. The time and ideas have been interpreted into designs by the architect in order to provide functional and pleasant nursing units.

Our Department's organizational changes have been in place for almost a year. These changes have affected all of us and challenged us to grow. I want to thank the Assistant Directors, Coordinators, Head Nurses, Assistant Head Nurses, Supervisors and Clinicians for their continued support and their unwavering commitment to our patients.

Sister Kara Hennes
Sister Kara Hennes, RN
Director of Nursing Service

OPERATING ROOM

1979 - 1980

The operating room statistics indicate that 7,591 surgical operations were performed in our suite this fiscal year. January with 711 operations and June with 720 operations were the two busiest months in terms of operations and room utilization. However, November reflects the greatest number of emergency hours--237. 1,511 patients were admitted through the Ambulatory Surgery unit either as outpatients or outpatient-admits. The personnel on the Ambulatory Surgery Unit are to be commended for the excellent family-centered pre- and postoperative care. The patient census is steadily on the increase.

In preparation for the renovation and expansion of the operating room suite, the present air-handling system was analyzed and studied by a consultant engineer. The results were shared with the Infection Control Committee and interested surgeons. A site visit was made to a Minneapolis hospital to observe both the air handling system and the Hanalux ceiling lights in the operating rooms. With the guidance of the architect, Mr. Les Formell, considerable time was spent by surgeons; Barb Plachecki, O.R. Head Nurse; Jackie Petershick, Head Nurse for Ambulatory Surgery; and Sister Mary Ellen, Director of Surgery.

Comments under Operating Room Miscellany are:

Special thanks to the maintenance men for the top drawer service rendered.

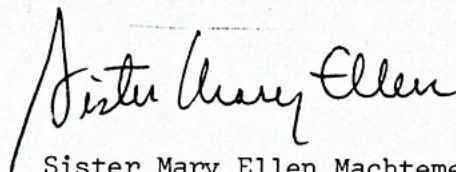
We welcomed Dr. Sirlin and Dr. Kiesel.

Personnel turnover was again minimal.

The only capital equipment budgeted but not procured was the care cart. More evaluation is needed to make the correct choice.

Students from four nursing programs enjoyed a clinical experience in the O.R.

My sincere thanks to all O.R. personnel who work so diligently to give quality care to patients, often above and beyond the normal call of duty. Special appreciation goes to Barb Plachecki, Head Nurse, who coordinates the daily assignments and surgery schedules in such a way as to serve the best interest of both patients and surgeons.



Sister Mary Ellen Machtemes, R.N.
Director of Surgery

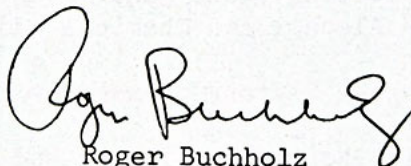
PHARMACY

1979 - 1980

1979 - 1980 was again a busy year for the Pharmacy Department. The greatest increase in activities was again in the IV Additive area, where our average daily workload has increased from 200 IV's a day to 222 IV's a day. As was the case in the previous fiscal year, the IV workload increase and the increase in drug purchases reflect not only increased costs but an increased intensity in the treatment of the patients at St. Cloud Hospital.

Since there were no new programs initiated by the Pharmacy Department, we would have to classify the past year's work as "ongoing." However, several areas have been explored for the possibility of clinical involvement of the pharmacists, but so far a program has not been approved.

The Pharmacy staff looks forward along with the other departments in the hospital to continued progress in the care of the patients at St. Cloud Hospital and is willing and anxious to accept its role in the total plan.


Roger Buchholz
Director of Pharmacy

DIVISION OF PLANNING

1979 - 1980

The St. Cloud Hospital Phase II Construction and Renovation Program has progressed substantially throughout the past year. Design planning, directed by the firm of Hills, Gilbertson, Fisher/Centrum Architects, Inc., has involved numerous department personnel, Medical Staff, and administrative personnel. The firm of McBro, engaged as our construction managers, has maintained the building program "on schedule" with much new construction and remodeling being visible at this time. Actual construction was started in September, 1979, with the entire project scheduled for completion by 1983. The total project costs, including financing, will be approximately \$28,000,000.

The following stages of work identify the facility changes which are presently in contract:

- I. Addition of two floors on the northwest wing to house 40 medical patients each
 - .. Addition of oxygen and vacuum outlets on 2 and 3 Northwest
 - .. Remodeling for a 6-bed observation area on 2 Northwest
- II. Reconstruction of the southeast site, including retaining walls and roadways in preparation for expansion of the southeast wing
 - ... Replacement of the existing tunnel which will serve as a passageway between the hospital, School of Nursing and parking ramp
- III. Construction of a new $3\frac{1}{2}$ level parking ramp to house 400 cars
- IV. Remodeling of the first two floors in the North Annex to house the Community Relations and Development Department, Employment Department, meeting rooms and additional offices/counseling rooms for the Alcohol and Chemical Addiction Department
 - ... Addition of a new 2-story passageway between the hospital and North Annex
 - ... Remodeling of 3 North for Alcohol and Chemical Addiction offices/counseling rooms and the Psychology Department
 - ... Replacement of the electric switchgear and a new standby generator
 - ... Upgrading of existing systems to meet fire and safety code requirements
- V. Addition of 3 new elevators to provide service in the northwest wing, southwest wing and parking ramp
- VI. Addition of a new personnel dining room, medical records archives and housekeeping department
 - ... Remodeling of space for the Volunteer Department and additional meeting rooms
 - ... Remodeling of the 2 South nurses station/lounge
- IX. Installation of a new computerized pneumatic tube system to serve 32 stations

Two major stages of work will be undertaken during 1980-81:

VII. Addition of a 30-bed critical care unit to be located in front of the hospital

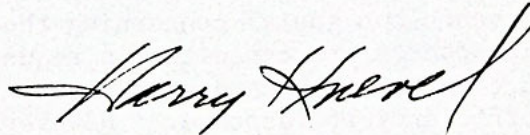
.... Remodeling of the front lobby, business office area, admissions department, 2 North and 5 North

VIII. Expansion of the southeast wing at the three lowest levels to allow additional space and upgrading for general stores, maintenance department, surgical suite, central service, laboratory and radiology departments

..... Considerable remodeling will involve the ambulatory diagnostic and treatment area and emergency department including a new ambulance garage

..... Some revision in the obstetrical department and mental health unit

Sincere thanks to the many individuals who have participated directly in the planning activities. In addition, special appreciation to all the other members of our hospital family, to the patients and visitors who have been most cooperative, understanding and accepting of the inconveniences during this construction/remodeling period.



Harry J. Knevel
Assistant Administrator
Division of Planning and Implementation

PSYCHOLOGY DEPARTMENT

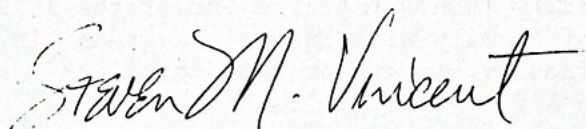
1979 - 1980

Fiscal Year 1979 - 80 saw continued growth in the demand for psychology services in St. Cloud Hospital, and increased provision of these services. Patient contacts increased 31% over the previous fiscal year, and as has been the case in other recent years, the majority of our increase in services has come in the form of increased outpatient services, especially outpatient counseling or psychotherapy services. Though the number of outpatients we see is growing rapidly, approximately two-thirds of our services continue to be provided to inpatients. These services are rendered throughout the hospital, but our most frequent contacts are with patients from the Mental Health Unit and the Alcohol and Chemical Addiction Unit. A major departmental goal for the past fiscal year has been to increase the speed and efficiency with which we are able to respond to requests for our services. We have been especially interested in responding with increased rapidity to requests for inpatient psychological evaluations. Great strides were made toward these ends during the past year, in large part because of the addition of a staff psychologist to the department. Dr. John Kearns was associated with the department from November, 1979, to the beginning of May, 1980. During this time we were able to reach our goals concerning the time required for us to provide complete responses to consultation requests and reports. With Dr. Kearns' departure in May it became very, very difficult once again to reach our goals for efficiency of response. However, we were already involved in recruiting for another psychologist to replace Dr. Kearns by the time of his departure and we are very hopeful that another psychologist will be on staff early in Fiscal Year 1980-81.

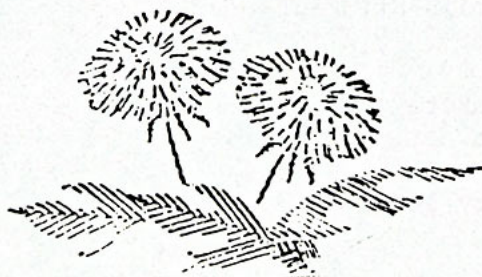
Throughout its existence the Psychology Department has sought to play a significant contributing role to Continuing Education programs within the hospital for both hospital employees and the community at large. During the past year we have continued to participate in such activities as the "Healthy Living Series" offered by the Continuing Education Department. In addition, the Psychology Department has played a large role in helping to plan and implement a community education program for weight reduction. This is a twenty session program with primary emphasis on modification of eating behaviors, and it has been the pleasure of the Psychology Department to join with Continuing Education, Recreational Therapy, and Dietary in offering this program to the community. We believe that the program has demonstrated its initial effectiveness, and we are committed to offering a program that will provide long-run effectiveness.

The Psychology Department continues to be involved with other psychologists in the community by seeking their involvement in our peer review process, and by offering them an avenue to provide psychological services in the hospital through the program of Associates of the Psychology Department. Our peer review process is ongoing, with the current focus upon the quality of psychodiagnostic consultations which we offer. We recognize an always present need for continued professional growth and improvement of services, and we are committed to such growth and improvement.

A major goal for the coming year is to participate in the planning and implementation of a rehabilitation program for patients with chronic disabling pain. Involvement in this program will bring the Psychology Department into close contact with the Medical Staff, Nursing Service, and rehabilitation services such as Physical Therapy, Recreational Therapy, and Occupational Therapy. We enjoy a personally pleasing and professionally productive relationship with all of these services, and it is our hope that participation in a chronic pain rehabilitation program will be but one more opportunity to cooperate with other departments of the hospital to provide the best patient care that we can.



Steven M. Vincent, Ph. D.
Director, Psychology Department



SCHOOL OF NURSING

1979 - 1980

NLN School Approval

On May 30, 1980, the St. Cloud Hospital School of Nursing received continuing accreditation from the National League for Nursing.

Faculty

Faculty turnover at the end of the 1979-80 school year is 6%. The number of faculty with Master's degrees is increased from 51% to 62%. Eleven faculty members are full time and 9 are part time. The part-time comprise a full-time equivalent of 4.6.

The supporting courses in expository writing and the behavioral, social and biological sciences are taught by 9 teachers from the three area colleges. By formal written agreement with the School of Nursing, the instructors for anatomy and physiology and for microbiology will be appointed from the Biology Department of the College of St. Benedict. Students are granted college credit for these courses by the College of St. Benedict--a total of 50 semester credits.

Continuing Education

One faculty member will be on a year of sabbatical leave. All faculty who do not have a master's degree have written plans to complete the requirements for this degree within five years after assuming a faculty position.

Registrar/Secretary

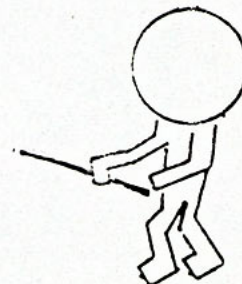
The new full-time position of Registrar/Secretary was filled in October, 1979.

Graduates and Their Employment

Sixty-nine nurses were graduated on May 29, 1980. This number includes 6 men. Graduates have, to date, done self job placement and have encountered no difficulty in procuring suitable employment. Many received position offers from several institutions. The school also receives numerous recruitment offers for graduates of our program.

One month after graduation the 1980 graduates were employed as follows:

- 22 St. Cloud Hospital
- 2 St. Cloud nursing homes
- 1 St. Cloud V. A. Medical Center
- 23 Rural hospitals and nursing homes in Minnesota
- 12 Minneapolis-St. Paul
- 2 Rochester
- 2 Duluth
- 1 South Dakota
- 1 Colorado
- 1 Texas
- 1 Maternity leave
- 1 Unknown



Enrollment

In the fall of 1980 a total of 241 students will be enrolled in the program: 70 seniors, 80 juniors and 91 freshmen. Of these 14 will be career mobility students--licensed practical nurses admitted at the second-year level. Three students are being readmitted and there are two transfer students from other diploma programs.

Eighteen men are enrolled. There are 15 students in the 25-30 age group and 18 students in the over-30 age group.

Equipment and Physical Improvements

A major improvement was the replacement of all of the shower walls in the dormitory. The tunnel to the hospital was rebuilt to accommodate the parking ramp which is scheduled to open in November, 1980.

Alumnae

One edition of the Alumnae Newsletter was published in May and circulated to about 1500 alumnae for whom we have current addresses. Both the October and April alumnae luncheons were well attended. They will be continued as long as interest and attendance are maintained.

Financial Assistance to the School

A Federal capitation grant of \$32,826 was awarded for support of the educational program. Eligibility again depended upon maintaining the expanded enrollment of 1972 admissions and reporting on two school projects during the 1978-79 school year. The projects related to

- a. Ten enrolled students from disadvantaged backgrounds
- b. Clinical training in long-term care facilities geographically remote from the main site of the school.

Summary of financial assistance to students in 1979-80:

	<u>Number</u>	<u>Amount</u>
Federal nursing student loan program	15	\$ 11,034.00
Federal nursing scholarships	12	7,900.00
Basic educational opportunity grant	116	133,163.00
Minn. State scholarship and grant-in-aid program	103	75,335.00
Grace Weiss Halenbeck scholarship	5	1,000.00
Veterans program	5	variable
Vocational Rehabilitation	1	500.00
CETA program	9	4,474.00
State Work Study	7	4,144.55
Federally insured student loan	64	118,044.34
Dorraine Tomczik scholarship	1	300.00
Miscellaneous scholarships	7	2,500.00
		<u>\$358,414.89</u>

RN Refresher Course

A 120-hour RN Refresher Course developed by Rozann Reyerson, R.N., M.S.N., was given from January 14 to April 25. The schedule involved two four-hour evening sessions a week. Mrs. Kathy Mueller was the instructor for this course. The enrollment was limited to ten students. The course will be repeated whenever there are ten applicants.

Recommendations

1. To offer an RN Refresher Course whenever there are 10 RN's who wish to take the 120-hour course.
2. To engage a consultant from the NLN headquarters to assist faculty to deal appropriately with the May 30, 1980, recommendations of the NLN Board of Review for Diploma Programs.
3. To revise course descriptions for all medical-surgical nursing courses to reflect current content.
4. Arrange for the Clep Examination in Biology to be available for interested students.
5. Study the possibility of incorporating the content of the assertiveness course into Interpersonal Aspects of Nursing.
6. Request the College of St. Benedict for appropriate credit for Interpersonal Aspects of Nursing as yet another means of facilitating upward educational mobility for those who decide to pursue a baccalaureate degree.

Sister Mary Jude Meyer, M.S.N.
Sister Mary Jude Meyer, M.S.N.
Director, St. Cloud School of Nursing

REHABILITATION CENTER

1979 - 1980

The past year in Rehab has been one of growth in numbers and in expertise. Our Occupational Therapy Unit has expanded in staff and programming to include a post coronary program among other things. Speech Pathology has added a Staff Speech Pathologist. Physical Therapy has expanded both in and out hospital staff and programs. Therapeutic Recreation is hoping to add staff in the very near future. Respiratory Therapy has added new programs and professional staff. All of these additions coincide with an overall increase in modalities in each area.

Each year it seems we have some very expert and competent people leave us for one reason or another. Our good fortune is that we have been able to replace them with persons of equal quality.

This year a new dimension was added. I was named to the Governor's Council for the Handicapped. In the past I have attempted to serve the handicapped of our area. I now am asking that the handicapped assist me in presenting their needs to the Governor's Council for action as indicated.

I wish to express thanks to all hospital personnel, to John Brix, M.D., chairman of the Rehabilitation Committee and the committee members, and to the Medical Staff for their continued support of our work. Also a special thanks to the staff of the Rehabilitation Center for their continued concern and care for our patients.

And again, most important, I hope that we have helped those who came to us in need and that because of our services, they left better off than when they came.



Earl E. Pederson
Rehab Coordinator

OCCUPATIONAL THERAPY

1979 - 1980

Occupational Therapy continued to expand this year. Personnel now include eight-full-time therapists (7 OTR, 1 COTA) and one half-time therapist (OTR). Recorded treatment units for this year are:

MHU/AC	18,529	(10,247/8,282)
Rehab	21,349	(17,388 in/out patients; 3,961 consultations)

Emphasis in Occupational Therapy was on developing new programs and refining existing services. The Cardiac Rehabilitation program commenced in April, 1980. It is limited at this time to inpatients who sustained myocardial infarctions. The program includes individual and group participation in exercises, work equivalent activities, graded stair climbing and cycling. A new treatment area was equipped and staffed on Four South.

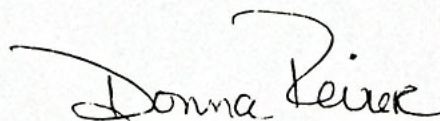
The Occupational Therapy program within the chemical dependency unit was refined to coordinate with the Alcoholic Anonymous step concept used on the unit. Activities now reflect the step on which the patient is working. A structured two-week adolescent assessment was designed to coincide with the assessment format used on the unit. Purpose of the assessment is to determine function of mental processes, social interaction, knowledge of independence in living skills and sensory-motor development.

Outreach services were initiated, on a limited basis, to the elderly by providing occupational therapy within area nursing homes. Rehab therapists are working closely with rehab nursing staff in training/re-training patients in performance of daily living tasks. Therapists work with patients on the unit primarily with dressing, grooming and feeding at the normal times for accomplishing these tasks.

The department continues to provide consultation services to community agencies and clinical training opportunities for occupational therapy students.

All staff persons participated in at least one continuing education experience outside the hospital as well as numerous in-house workshops and inservices. All staff presented at least one inservice within the department.

The department participated in Minnesota Occupational Therapy Week with a hospital display, radio and newspaper releases to provide information and increase awareness of available occupational therapy services. Staff participated and displays were presented at a program for parents regarding special services for pre-schoolers in the area and at National Hospital Week exhibit at Crossroads Shopping Center.


Donna Revier, O.T.R.
Chief Occupational Therapist

PHYSICAL THERAPY

1979 - 1980

The Physical Therapy Department continued to grow in staff, equipment, services and treatments administered.

Three staff physical therapists were added--two will work in the hospital department and one in the school system. The Physical Therapy Department added three major pieces of equipment that will improve patient care. Each piece has distinct features that could not be duplicated by any other means. Two major programs were added to the already long list of services available. The program dealing with chronic and acute neck and back pain has already proved its value and the results have been excellent. The other program dealing with isokinetic exercises and evaluation of musculoskeletal injuries using the Cybex machine is in its infancy and should prove its real value this year. 62,896 treatments were done in physical therapy during 1979-80 which is an increase of 7,809 over last year.

The total growth in the department is directly related to an excellent physical therapy staff that seems to be tireless in its efforts and ideas to improve patient care. The staff's effort, coupled with the support and cooperation of the physicians and administration, have made 1979-80 a very successful and gratifying year.

The department continued its commitment to be community oriented by continuing to serve patients in their home, providing inservices to facilities outside the hospital, providing consultative inservices to seven school cooperative centers and four developmental achievement centers. Our work outside the hospital continues to grow and next year we will have three full-time therapists working in this phase of our program.

We continue to use our department as one of the training centers for physical therapy students and have added one more university, the University of Wisconsin-LaCrosse, which now makes us affiliated with three schools of physical therapy.

We expect next year, 1980-81, to be just as challenging, but plan our growth more in the lines of program expansion and development than in quantity of treatments administered.

Bill Schwartz R.P.T.

Bill Schwartz, R.P.T.
Chief Physical Therapist

RECREATIONAL THERAPY

1979 - 1980

Along with our continuing goals to provide patients with quality care, leisure counseling and education, and to promote prevention as well as provide treatment for mental and physical problems, the Recreational Therapy Department added the dimension of extending its philosophy to hospital employees and St. Cloud area residents. Our staff of three therapists has been actively involved with the Continuing Education Department in the planning and presentation of the following programs:

Stress Workshops
Well, Am I? Series
Weight Reduction Classes
Leisure Counseling Seminars

We also have a staff therapist on the Executive Board for United Cerebral Palsy.

In our concern for teaching lifetime leisure skills, we augmented our already extensive list of activities with two seasonal pursuits--golfing and cross-country skiing. In their spirit of cooperation the Veterans Administration Hospital and the St. Cloud Parks and Recreation Department provided us with appropriate and well-staffed facilities for the above sports as well as many others.

Because of our small department and our long-term commitment to provide services to the Mental Health and Alcohol and Chemical Addiction Units, three-quarters through the year we discontinued accepting referrals from other hospital units. We hope that we will be authorized to develop and adequately staff a rehab/physical disability recreation program.

Mary Ellen West

Mary-Ellen West
Chief Recreational Therapist

RESPIRATORY THERAPY

1979 - 1980

Total modalities, 1979 - 1980 168,271

Total modalities, 1978 - 1979 134,826

The St. Cloud Hospital Respiratory Therapy Department has continued a steady growth pattern through 1979 - 1980. Respiratory therapy is now provided exclusively by qualified Respiratory Therapists and Technicians with supportive duties covered by aides. Respiratory intensive care services have increased in both quantity and scope over the past year with continuous ventilatory support being utilized at a higher rate.

A major objective for the next year will be introduction of non-invasive monitoring techniques. This will require purchase of an ear oximeter, an end-tidal carbon dioxide monitor, and a transcutaneous PO_2 monitor. Continued emphasis will be placed on the development of a Respiratory Rehabilitation Program with a starting date in Fall of 1980. We are also involved with, and looking forward to, the opening of the Level II Neonatal Support Center.

All members of the Respiratory Therapy Department are very excited about moving into our new location and facilities on Two North sometime in 1981. The new place will have a much larger pulmonary function laboratory that will allow space for a body plethysmograph, an ambulatory treatment center and much equipment storage.

I would like to thank everyone at St. Cloud Hospital for their continued support of the Respiratory Therapy Department. Also a special thanks to all the members of the Respiratory Care Committee for their guidance and backing of respiratory care at St. Cloud Hospital.

Jared Greupner R.R.T.

Jared Greupner, R.R.T.
Chief Respiratory Therapist

SPEECH AND LANGUAGE DEPARTMENT

1979-1980

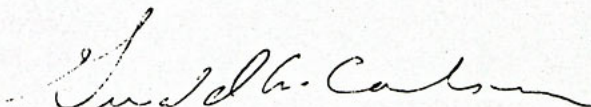
Speech Pathology Services provides evaluation, diagnosis, treatment and consultation to individuals and their families who are speech and language handicapped. Speech Pathology has noted increased utilization during the past year from the Medical Staff, area nursing homes and hospitals.

Presently the service has three clinically certified speech pathologists with Master's Degrees who service not only the St. Cloud Hospital but area nursing homes, Stearns County Developmental Achievement Center, and area hospitals. Speech Pathology is active in community and state professional organizations through membership on boards, committees and involvement in Handicapped Awareness Week. Regular lectures are scheduled with the School of Nursing and inservice education is provided to staff and nursing homes.

Approximately 300 individuals were seen by Speech Pathology during the past year and 11,202 treatment units were recorded during the past year. The majority of individuals serviced have been either adults with neurological deficits or preschool children who are delayed in language development.

Speech Pathology wishes to thank the medical auxiliary for its efforts with the "Holly Ball" and the contribution for purchase of an audiometric testing booth.

The St. Cloud Area Society for the Preservation and Encouragement of Barbership Quartet Singing in America has continued its support of our service and we thank the members for their time and consideration.


Gerald A. Carlson, M.A., C.C.C.
Chief Speech Pathologist

SOCIAL SERVICE DEPARTMENT

1979 - 1980

The Social Service Department's involvement throughout the hospital has grown and we have continued to provide expanded service throughout a variety of areas within the hospital facility. During our fiscal year 1974-75, Social Service Department averaged 268 monthly referrals. During our fiscal year 1979-80, the Social Service Department averaged 329 referrals a month. During the first six months of 1980, this average jumped significantly to 342.

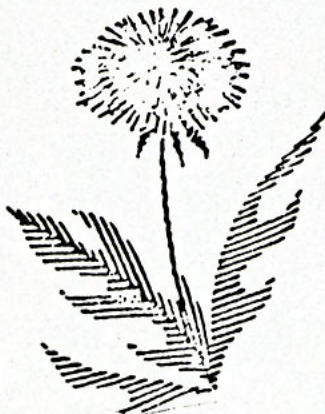
Public Health Nursing Referrals have also increased dramatically and it is expected that they will continue to do so in the future. In 1975 we averaged 53 Public Health Nurse Referrals a month. In 1979 we averaged 99 Public Health Referrals a month, an increase of 46%.

In 1976-77 nursing home placements averaged 11 a month. Presently we have been averaging 15.5 per month. The increase is significant and has placed an additional burden upon our Social Service staff.

It is hoped that with the real possibility of an open referral system developing throughout the hospital, involvement of Social Services in patient care will continue to expand and grow.

During the coming year the Social Service Department hopes to become more actively involved in providing educational and inservice programs for staff as well as residents within the community. We also hope to have the staff be actively involved in the Hospice care program which is developing within our hospital.

We continue to be pleased by the friendly cooperation of all disciplines within the hospital. Our group expression of coordination and team work is a complimentary experience for us as well as our patients.



Clayton P. Skretvedt
Clayton Skretvedt, A.C.S.W.
Director of Social Services

SPIRITUAL CARE DEPARTMENT

1979 - 1980

Significantly this past year the Catholic Hospital Association published the Evaluative Criteria for Catholic Health Facilities. Evaluating our hospital against the standards set by a source nationally recognized proved to be a heartwarming experience. A clear sense of mission and purpose for Saint Cloud Hospital surfaced and the spirit and attitude needed to accomplish its mission and purpose is infused through all levels of the hospital community. In some few instances documentation may be missing, but the pervading atmosphere is that Christ is important to health care.

Recent developments include a morning meditation particularly designed for patients on the Chemical Dependency Unit. This program is designed to assist the patients to deal with the spiritual aspects of their disease.

In recognition that the hospital has a relationship to families as well as to the patient, a monthly Mass is celebrated in the hospital chapel. Families, relatives and friends of patients who died during the past month are invited to the Mass. In this expression we are able to give support and assurance of care to those in grief.

Each day a prayer service is held in the chapel to pray specifically for the needs of individual patients and their families. Those keeping vigil with the sick as well as employees, visitors, and volunteers are invited to this prayer service.

The spirit which animates Saint Cloud Hospital flows from 1500 years of Benedictine tradition and is a credit to those of the present era who are a part of this great tradition.

John H. McManus, O.M.I.

Father John H. McManus, O.M.I.
Director, Department of Spiritual Care



VOLUNTEERS

1979 - 1980

Change was the password for the Volunteer Services Department during the past year. Staff changes, a change in the location of our office, changes in fund-raising activities and changes in areas of service to the hospital were part of the year's activities.

Barbara Brown was named Director of Volunteer Services in August, in time to participate in one of the yearly events--the Annual Auxiliary Awards Luncheon. The Awards Luncheon honored the more than 250 adult volunteers who served 40,413 hours at St. Cloud Hospital. Auxiliary officers: Monica Daniel, President; Gen Bastien, President-elect; Pat Nelson, Vice President; Corrine Janochoski, Treasurer; Mary Lou Tadych, Recording Secretary; Jimmy Gans, Corresponding Secretary; and board members Pauline Hall, Kay Pattison and Marge Pattock were installed. Elsie Sand, Gift Shop Chairperson, presented a check for \$24,000 from the Auxiliary Gift Shop, and the Auxiliary and fruitcake sales chairperson, Margy Kline, presented a check for \$2,000 to the hospital.



In addition to the Awards Luncheon, the Auxiliary officers and Board members attended the Minnesota Hospital Association Auxiliary Conference at Cragun's, planned a Christmas Party where \$115 was donated to the Pediatric Department, hosted a Valentine's Day Party with a program by the Stearns County Historical Society, and sponsored an educational program during National Volunteer Week which featured Jim Forsting, Director of the St. Cloud Hospital Alcohol and Chemical Dependency Unit.

A color baby photo service for new parents was initiated in October with the cooperation of the Nursery staff. Money earned from this project, approximately \$3,000 each year, will be donated by the Auxiliary to the 3 South Unit to purchase equipment for use in their department.

Under the leadership of Gen Bastien and in cooperation with the St. Cloud Dental Wives and the Stearns-Benton County Medical Auxiliary, the "Holly Ball" was held December 1 at the Holiday Inn. Over 700 tickets were sold making the Fifth Annual Hospital Ball the most successful benefit to date. The \$13,500 earned from this community event were presented to the Speech Pathology Department to purchase a sound-proof testing booth.

New areas of volunteer services are expanding as needs develop within the hospital. Volunteers serve daily in over 30 departments, the newest being the Occupational Therapy room for Cardiac Rehabilitation patients on 4 South, and soon they will be utilized in the hospital's growing hospice program. Besides their dependable daily service, Auxilians and volunteers helped staff the Bloodmobile in November, the Crossroads Health Fair in April and served the traditional coffee, juice and fresh fruit to employees during National Hospital Week.

As the year drew to a close, six Reach to Recovery volunteers who last year visited 28 mastectomy patients attended a recertification workshop sponsored by the Minnesota Chapter of the American Cancer Society and the Continuing Education and Volunteer Services Department.

The Junior Volunteer program, supervised by Donna Milander, accepted 76 new young people during two-day orientation classes in October, December and June. The 173 volunteers who participated during this year served 22,515.25 hours for patients, staff and visitors. Joyce Steichen, President; Julie Reber, Vice President; Jeanette Lindquist, Secretary; David Pick, Treasurer; and Denice Bohrer, Past-President, were the officers who helped plan Junior programs and conducted meetings during the year.

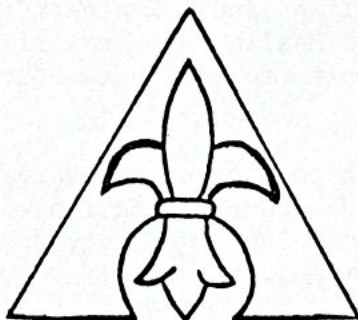
Junior Volunteer meetings featured St. Cloud Hospital staff persons Bill Schwartz, Chief Physical Therapist; Pauline Page, Director of Employment Services; Donna DeMars, Registered Dietician; Vonnice Ottem, Head Nurse; Tom Nahan, Assistant Chief Radiology Technician; and a special program for Juniors and their parents featured Jim Forsting with staff and former adolescent patients from the Alcohol and Chemical Dependency Unit. Other favorite Junior Volunteer programs were Christmas caroling throughout the hospital and a summer educational field trip to the Willmar State Hospital and the Pipestone, Minnesota, pageant, "Song of Hiawatha."

An addition to the Junior Volunteer Program was the initiation of the Rosalie Timmers Award which will be given annually to a Junior Volunteer who exhibits high quality service. Six nominees were selected during the year by hospital staff, adult volunteers and junior volunteers. A committee selected this year's winner, Denise Bohrer. Denise has served over 2,000 hours since 1976, was President and member of the Executive committee, has taken special training to work in all areas served by Junior Volunteers and is an excellent representative of the program.

Lou Ann Garner, Home Delivered Meals Co-ordinator, joined our department in September and administers this community-wide program which served 22,255 meals to 90 to 100 home-bound residents. The success of this program depends greatly on the 500 volunteer drivers from area churches who drove 24,544 miles to the homes of Home Delivered Meals recipients.

Two busy areas of our department, the Gift Shop and Coffee Shop, have had record years in sales and service. Mary Tillman, Gift Shop Manager/Buyer, who we welcomed to our department in February, reports a 10% growth in sales to \$117,000 for the year. Profits earned from the Auxiliary Gift Shop are donated to the hospital yearly. The staff and volunteers of the Coffee Shop, led by Supervisor Betty Malecha, are also proud of the 13% growth in sales from their area.

The Volunteer Services Department touches the lives of many people in the hospital and in the community, and we are grateful for the cooperation and efforts of all who work with us to serve St. Cloud Hospital.



Barbara Brown
Barbara Brown
Director of Volunteer Services

WAGE AND BENEFITS DEPARTMENT

1979 - 1980

It has been a very busy year for the Wage and Benefits Department. In order to comply with legislation, amendments to various benefit contracts were concluded. Inflation and all of its ramifications necessitated a mid-year salary adjustment. One hundred and two job descriptions were received and processed. A Personnel Information Kit was produced and distributed to new employees. For the first time, the department's record keeping was reviewed by the Occupational Safety and Health Administration. Series E Bonds changed to Series EE Bonds.

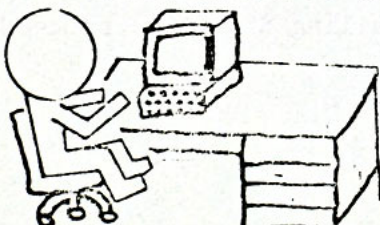
A great deal of time was used exploring new benefits, alternative time keeping methods, new compensation programs, methods of reducing hospital liability and FICA tax options.

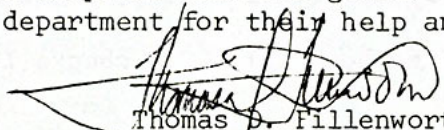
Employee Health Service continues to expand, attempting to meet health needs of hospital employees. A total of 5,248 visits were made to Health Service by employees and volunteers during the year. The staff expanded to one full-time and two part-time members. The hours the Health Service is open also increased from eight to twelve hours per day. Addition to staff and hours has allowed for constant evaluation and improvement of the services. Diphtheria/Tetanus boosters were given this year to update hospital personnel who had not received the basic series or a booster in over ten years. Procedures are being evaluated, revised, or new ones added to reduce infections or health hazards to hospital personnel. Some examples of these include needle puncture guidelines to reduce hepatitis transmission, more definitive guidelines for Mantoux conversions, and a recommendation to administer two tuberculin tests, one week apart, for all new personnel. Health Service continues to promote employee health and wellness through pre-employment and annual health screenings, early detection of diseases or conditions and education.

The Payroll Office obtained much-needed help this past year with the addition of a full-time Personnel Assistant. Thus the Payroll Office was able to fulfill its responsibilities to insure that the employees' direct compensation was correctly administered. Total compensation for fiscal year 1979-80 was \$16,160,840. There were 416 accessions, 353 separations, and 834 changes of status. Total number of employees in July of 1979 was 1,485. In June of 1980 it was 1,574. The total number includes full-time, part-time regular, and part-time reserve employees. It also includes employees who were terminated or were on LOA but received compensation the last pay period of the fiscal year.

For FY 1979-80, there were 720 employees enrolled in the Long Term Disability Insurance benefit, 679 enrolled in the Health Insurance benefit, 830 enrolled in the Pension Plan and 1,421 enrolled in the Group Life Insurance Plan. Seven employees retired with a pension and 10 employees terminated with a vested interest in the Pension Plan.

Typically, there is little time to reflect on one's accomplishments, however, it is hoped that the Wage and Benefits Personnel will take a moment to reflect on all that they have accomplished this past year. All should share a certain amount of enjoyment knowing that their contribution has substantially helped the Hospital meet its goals. My sincerest thanks go out to every member of the department for their help and support this past year.




Thomas D. Fillenworth
Director, Wage and Benefits Department

HOSPITAL HAPPENINGS

1979 - 1980

JULY

Sister Neomi Breaske, a member of our Volunteer Staff, celebrated her Golden Jubilee as a Benedictine Sister on July 8.

David Pick, Junior Volunteer, was chosen first Spotlight Winner and Rosalie Timmers award candidate.

Medical Staff officers for 1979-80 were inaugurated.

The Continuing Education Department launched its new function--coordination of health education programs for the local community.

Jim McConnell joined the hospital staff as Community Relations Director.

Seven new members of the Medical Staff began to work here: Dr. Keith Larson, Neurologist; Dr. Peter Larsen, Ophthalmologist; Dr. Gary Strandemo, Family Practitioner; Dr. Richard Rysavy, Family Practitioner; Dr. John Reisinger, Anesthesiologist; Dr. Richard Reavill and Dr. John Kipp for the Emergency Room.

The Board of Trustees voted to proceed with Phase II of the Master Plan.

July 22 to 29 was National Radiologic Technology Week.

AUGUST

Barbara Brown replaced Mary Ives as Director of Volunteer Services.

Eight students graduated from the School of Medical Technology.

The City Planning Commission granted a "conditional use permit" for the location of the lower road and parking ramp into a portion of the flood plane along the Mississippi River.

St. Benedict's Center convened the first annual meeting of its Operating Committee with the Board of Trustees of St. Cloud Hospital.

The Central Service/Dietary/Storeroom team won the softball tournament at the annual hospital picnic on August 4. Almost 2,000 people came to the picnic held at Sauk Rapids Municipal Park.

The annual United Way fund drive "kicked off" on August 27.

The St. Paul Companies inspected St. Cloud Hospital to insure compliance with proper fire and building codes and safety standards.

SEPTEMBER

Jean Haley was appointed Hospice Care Coordinator, a first in this hospital.

The Certificate of Need for the \$28,000,000 construction/renovation/program was approved and signed by the State Health Commissioner.

The Auxiliary presented the hospital with checks totalling \$26,000, proceeds from sale of fruit cake and the gift shop.

SEPTEMBER continued

Second floor of the North Annex was furnished and staffed for use as guest housing for outpatients, relatives of acutely ill inpatients and male nursing students.

Used hospital equipment was sold at auction at B&K Auction Barns, St. Augusta.

Construction work on the southeast site was started.

Ed Stockinger, a member of the Board of Trustees, died on September 25.

The annual party for retired employees was held on September 25.

Word was received that .99% of the 1979 St. Cloud Hospital School of Nursing graduates passed the Minnesota State Board of Nursing examination.

OCTOBER

The annual Respect Life programs were held and were well attended by hospital personnel.

The Kiwanis Club of St. Cloud donated \$1,000 to the Kiwanis Patient Library.

Hospital personnel donated \$26,766.22 to the United Way, 109% of the hospital goal determined by the Blue Ribbon Committee.

Bill Becker, Safety and Security Manager, was re-elected president of the St. Cloud Safety Council.

Wayne Lauermann, Business Office Manager, was named "Man of the Year" by the Gopher Chapter of the American Guild of Patient Account Managers.

Sister Colleen Haggerty, Assistant Administrator, was honored for service with a plaque from the Minnesota Conference of Catholic Health Facilities.

Dr. W. T. Wenner, Ophthalmologist, was honored for fifty years of active membership on the St. Cloud Hospital Medical Staff.

October 7 to 13 was Fire Prevention Week. Fire fighting demonstrations and hands-on experience were provided for all employees.

October 15 to 20 was National Credit Union Week.

Sister Longina Kaar, Health Services Nurse for the School of Nursing for many years, died on October 19.

Northwestern Bell conducted a communications survey.

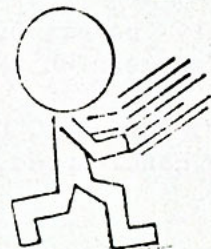
Thirty-two Junior Volunteers completed a six-week, on-the-job orientation.

NOVEMBER

151 units of blood were contributed to the Red Cross by hospital personnel when the Bloodmobile spent a day at St. Cloud Hospital.

The Pediatrics Unit received \$35 from the local 4-H Club.

Election of Personnel Advisory Committee members was held.



NOVEMBER continued

Meetings for car pooling were held in Hoppe Auditorium to help save energy and parking space.

The House of Representatives defeated the Carter Administration's hospital cost containment bill.

Simulated disaster was staged in the North Annex--fire on the second floor.

New pulmonary function testing equipment was installed in the Respiratory Therapy Department.

Mary Schik, L.P.N. in the Emergency Room, was named "Female Employee of the Day" by KCLD Radio on November 30.

DECEMBER

The "Holly Ball," sponsored by the Auxiliary, was held on December 1 at the Holiday Inn.

Richard Statz, General Manager of Northern States Power Co., was appointed to the St. Cloud Hospital Board of Trustees.

Auxiliary Ball chairpersons, Jeanne Erickson, Sue Pladson and Gen Bastien, were honored for the success of the Holly Ball at a luncheon on December 12.

JANUARY

Earl Pederson, Director of Rehabilitation, represented the St. Cloud Hospital and United Cerebral Palsy of Central Minnesota on the national United Cerebral Palsy telethon.

The "Buck-A-Day" (B.A.D.) Program started.

The Hospice Care Program was initiated.

Dr. Patrick Lalley, Family Practitioner, joined the Medical Staff.

John Seckinger, Assistant Administrator, was re-elected to the Central Minnesota Health Systems Agency Board of Directors.

FEBRUARY

February 9 marked the 52nd anniversary of the blessing of St. Cloud Hospital.

The Feast of St. Scholastica, twin sister of St. Benedict, was celebrated on February 10.

February was proclaimed American Heart Month.

Mary Kay Schutz, Staff Nurse in PAR, was named "Young Careerwoman of 1980" by the Business and Professional Women's Club of St. Cloud.

Henry Chavez, Dietary, was appointed by Governor Al Quie as a delegate to the Midwestern White House Conference on the Family.

Earl Pederson, Director of Rehabilitation, was named to the State Council for the Handicapped by Governor Al Quie.

MARCH

The Feast of St. Benedict was celebrated on March 21.

W. I. Christopher Associates conducted an employee attitude/morale survey.

Nancy Gusa, Nursing Service supervisor, received the "Key Woman Award" from the Minnesota Jaycee Women.

The late Ed Stockinger, Sister Giovanni Bieniek and Sister Kara Hennes were honored for their services on the Board of Trustees at the thirteenth annual Board of Trustees-Medical Staff Dinner. Dr. Louis Loes received special recognition for 25 years of service on the Medical Staff, and Dr. H. E. Windschitl was honored as the past Chief of Staff.

Inspectors from the Minnesota Department of Labor spent time at St. Cloud Hospital inspecting all areas looking for unsafe conditions, practices and equipment that might be in violation of the Occupational Safety and Health Act of 1973. "For a building this size and one that has never been inspected previously, St. Cloud Hospital is in pretty good shape," said Dale Moen, Senior Safety Inspector.

The School of Nursing was visited by members of the National League for Nursing to review the school's accreditation by that organization.

St. Cloud Hospital participated in St. Cloud State University Health Festival.

March was declared Mental Retardation Month and National Nutrition Month.

March 16 to 22 was proclaimed National Poison Prevention Week.

March 30 was National Physician's Day.

APRIL

St. Cloud Hospital co-sponsored a Health Fair at Crossroads Shopping Center in conjunction with Minnesota Health Fair Week.

Graduation ceremonies were conducted at the School of Nursing for refresher course participants.

April 13 to 19 was National Medical Laboratory Week.

April 20 to 26 was National Volunteer Week and National Secretaries Week.

72 freshman nursing students received their caps.

Four School of Medical Technology students participated in the Minnesota Society for Medical Technology Student Bowl competition on April 26.

MAY

Arvind Salvekar was named Assistant Administrator for Quality Assurance/Risk Management; the new appointment is effective July 1.

The DOCS were victorious over the WJON ALL STARS in a benefit basketball game.

Banners over St. Cloud Hospital and in downtown St. Cloud marked the beginning of National Hospital Week, May 11 to 17. Theme: We're America's Health Team.

MAY continued

69 students graduated from the St. Cloud Hospital School of Nursing.

May 11 to 17 was Occupational Therapy Week.

May 18 to 24 was Minnesota Handicap Awareness Week.

3 North and 3 Northwest renovations were completed; the Alcohol and Chemical Addiction Department moved into its new 3 North location.

Hospital Volunteers helped employees "take a health break" during National Hospital Week by serving juice, fruit and coffee.

JUNE

Sister Colleen Haggerty left St. Cloud Hospital for a new position at Saint Benedict's Convent--Coordinator of Facilities Renovation.

A new nursing orientation program was initiated to meet effectively the needs of all nursing departments in the hospital.

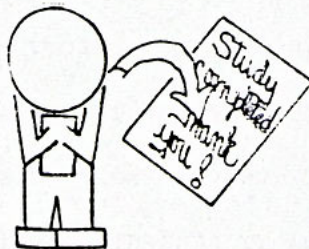
Dr. Harold Windschitl and Sister Jean Juenemann, O.S.B., were appointed to three-year terms on the hospital's Board of Trustees.

An infra-red scan was done on all hospital circuit breakers, distribution boxes, transformers, main switch gear and all mechanical equipment.

Betty Turck, Emergency Outpatient Director, was elected State Chairperson of the Coordinating Board of the Emergency Department Nurses Association (EDNA).

Junior Volunteers were honored at Awards, Bars and Capping Ceremony June 23.

Dr. J. Iverson, Dr. L. Espeland and Dr. L. Dahlquist were elected officers of the Medical Staff for 1980-81.



MANAGEMENT STAFF

June 30, 1980

Gene Bakke Executive Vice President

Sister Paul Revier,
Associate Administrator, Patient Care
Services and Division of Medical
Support Services

Sister Rita Budig,
Administrator, St. Benedict's Center

Michael Becker, Assistant Adm.
Division of Rehabilitative and Coun-
seling Services

Harry J. Knevel, Assistant Adm.
Division of Planning, Implementation

James McConnell, Adm. Assistant
Community Relations and Development

Mrs. Constance Moline, R.N., Asst. Adm.
Division of Nursing

Arvind Salvekar, Assistant Adm.
Division of Quality Assessment/Risk
Management

John Seckinger, Assistant Adm.
Div. of Fiscal and General Services

Sam Wenstrom, Assistant Adm.
Division of Personnel Services

Dr. Robert J. Cumming, Director of
Continuing Medical Education

Robert G. Engelhart & Co. Auditors

Kevin Hughes Legal Counsel

DEPARTMENT HEADS

Ronald Spanier Accounting

James Forsting Addiction Center

Mrs. Agnes Moeglein
Administrative Office Services

Sister Marion Sauer, R.N. Admissions

Mrs. Fran Landwehr Anesthesia

Wayne Lauermann Business Office

Maynard D. Lommel Central Purchasing
and Materials Management

Terence Heinen Data Processing

Mrs. Sally Grabuski, R.N.
Continuing Education

Mrs. Mary Schoffman, R.D. Dietary

Michael Patton ECG, EEG and EMG

Mrs. Betty Turck, R.N.
Emergency-Outpatient

Mrs. Pauline Page Employment

John Seelhammer Engineering Services

Ralph Vasek Housekeeping

Claude Przybilla, M.T.(ASCP) Laboratory

Sister Mary Schneider, R.R.A.
Medical Records

Jean Laudenschach, O.T.R. Mental Health

Sister Kara Hennes, R.N.
Nursing Service

Sister Mary Ellen Machtemes, R.N.
Operating Room

Roger Buchholz Pharmacy

Dr. Stephen Vincent Psychology

Harold Affeldt, R.T. Radiology

Earl Pederson Rehabilitation

Sister Mary Jude Meyer, R.N.
School of Nursing

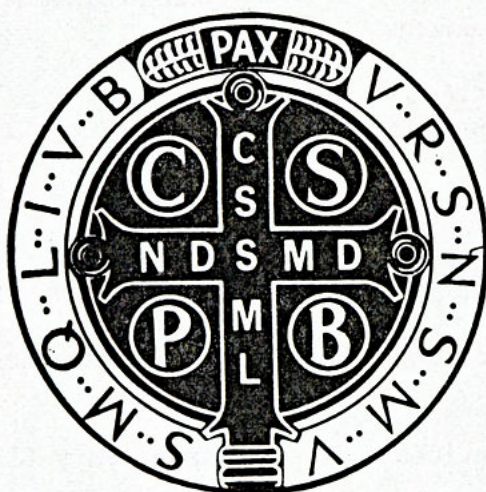
Clayton Skretvedt Social Service

Father John McManus, O.M.I.
Spiritual Care

Ashok Mehrota Management Engineering

Mrs. Barbara Brown Volunteers

Tom Fillenworth Wage and Benefits



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